



PSAP Supervisor Meeting April 3, 2018 Meeting Minutes

The tri-yearly meeting of the PSAP Supervisors commenced at NCTCOG Offices on Tuesday, April 3, 2018, at 10:00 a.m.

Members Present:

Christine Dykes (Seagoville PD)
Kristina Williams (Rockwall PD)
Sha King (Stephenville PD)
Brittney Burross (NCTCOG)
Melissa Tutton (NCTCOG)
Rodger Mann (NCTCOG)
Steven Gorena (NCTCOG)

Clay Dilday (NCTCOG)
Sherry Decker (NCTCOG)
Jason Smith (NCTCOG)
Thomas Bamonte (NCTCOG Transportation)
Jessica Mason (NCTCOG Emergency Preparedness)

Christine Dykes presided, and Jason Smith volunteered as meeting scribe.

General Announcements

- I. Christine Dykes announced the upcoming Texas Public Safety Conference and Police Chief Association Conference.
- II. Christine Dykes announced that the Texas NENA Board elections are in progress and encouraged members to vote.

Guest Speakers

- III. Thomas Bamonte with NCTCOG Transportation Department gave a presentation on Waze.
- IV. Jessica Mason with NCTCOG Emergency Preparedness Department gave a presentation on mitigation grants: for more information, contact Jessica Mason at jmason@nctcog.org or 817-608-2352

PSAP Supervisor Committee (PSC) Updates

- I. Christine Dykes presented on the 9-1-1 50th Anniversary project: identified projects that PSAPs can participate in and requested volunteers from the region to lead projects.

NCTCOG Updates

- I. Melissa Tutton presented Data Team updates: Text to 9-1-1 sessions need to be conducted once a month by each PSAP for CSEC reports, sessions need to indicate “test” and be professional, and report continuous bounce back messages to the Operations Team.
- II. Rodger Mann presented GIS Team updates: Rodger will be presenting a session at the Texas Public Safety Conference on RapidSOS, Waze will be implemented into the GeoLynx maps if PSAPs consider it beneficial via a survey Brittney Burross will be sending to the PSAPs.
- III. Brittney Burross presented Operations Team updates: CPE training schedule has been provided and encouraged PSAPs to review for training dates, new genovation keypad covers were displayed, and Sherry Decker introduced Brittney as the newly promoted Quality Assurance Coordinator and Jason Smith as the newly promoted 9-1-1 Operations Supervisor.
- IV. Steven Gorena presented the Technology Team updated: CPE schedule is still up to date with the first cutover scheduled for May 1st, 2018, the Technology Center is almost complete for training, and Clay Dilday introduced Steven as the newly promoted 9-1-1 Field Support Supervisor

Christine Dykes then adjourned the meeting.

Jennifer Humphries

Jennifer Humphries
PSAP Supervisor Committee Secretary

Brittney Burross
NCTCOG 9-1-1 Quality Assurance Coordinator