The quarterly meeting of the PSAP Supervisors commenced at NCTCOG Offices on Wednesday, August 16, 2017, at 10:00 a.m.

Members Present:

- Christine Dykes (Seagoville PD)
- Christine Thompson (Midlothian PD)
- Jennifer Humphries (Allen PD)
- Sha King (Stephenville PD)
- Jason Smith (NCTCOG)
- Rodger Mann (NCTCOG)
- Steven Gorena (NCTCOG)
- Sherry Decker (NCTCOG)
- Kelly Williams (NCTCOG)
- Brittney Burross (NCTCOG)
- Steven Raucher (RapidDeploy)
- Michael Katz (RapidDeploy)

Christine Dykes presided, and Jennifer Humphries volunteered as Special Secretary.

PSAP Supervisor Committee (PSC) Updates

I. Christine Dykes presented on the upcoming October PSAP Outreach & Networking Meeting.
III. Christine Dykes presented on NCTCOG 9-1-1 award nominations. Contact Jason Smith for additional information.

NCTCOG Updates

I. Rodger Mann presented GIS Team updates: Introduction of new employees, GeoLynx Server updates, and enhancements. Ops Team will create a training document for PSAP utilization.
II. Sherry Decker presented on the Regional Telecommunicator Academy Class #004, the NextGen Call Center, and announced NCTCOG’s new Training Coordinator Kelly Williams.
III. Kelly Williams presented on TAG Team Updates, Public Education Academy, and upcoming Mission Continuity training.
IV. Jason Smith presented on notifications for PSAP moves/add/changes, responder changes, and results of the PSAP Efficiency Study.
V. Steven presented the Technology Team updated: Introduction of new Tech Team members, the Microwave project, and current status of the Customer Premise Equipment (CPE) project.

**Guest Speaker**

I. Steven Raucher and Michael Katz with RapidDeploy gave a presentation on a Computer Aided Dispatch (CAD) system.

Christine Dykes then adjourned the meeting.

Jennifer Humphries

PSAP Supervisor Committee Secretary

Jason Smith

NCTCOG 9-1-1 Quality Assurance Coordinator