PSAP Supervisor Meeting

March 20, 2019

Meeting Minutes

The PSAP Supervisor Meeting for the North Central Texas Emergency Communications District commenced on March 20, 2019, at 10:00 am

**Members Present:**

|  |  |
| --- | --- |
| Christine Thompson (Midlothian PD)Kristi Metsgar (Stephenville PD)Kristina Williams (Rockwall PD)Jessie Shadowens (NCT9-1-1)Sherry Decker (NCT9-1-1)Jason Smith (NCT9-1-1) | Brittney Burross (NCT9-1-1)Lysa Baker (NCT9-1-1)Amelia Mueller (NCT9-1-1)Rodger Mann (NCT9-1-1)LeAnna Russell (NCT9-1-1)Steven Gorena (NCT9-1-1) |

Brittney Burross presided, and Christine Thompson volunteered as Special Secretary.

Welcome and Introductions by Brittney Burross

**Guest Speaker**

Beth English with Commercial Electronics presented on the importance of PSAP Quality Assurance

**NCTCOG Updates**

1. Operations Team
* Amelia Mueller and Brittney Burross provided an update on YouEarnedIt, the employee recognition software
* Amelia Mueller distributed the Telecommunicator Week Appreciation Gifts
* Brittney Burross provided an update on the PSAP Resource Library
* Lysa Baker presented on upcoming courses and the future of NCT9-1-1 trainers
* Lysa Baker discussed Regional Telecommunicator Academy #008 enrollment
	+ Lysa Baker provided an update on individual PSAP Criticall licenses
1. Tech Team
* Steven Gorena provided an update on the Solacom password reset tool
1. Database Team
* LeAnna Russell presented the new data analytics platform, Rapid Deploy Edge.
1. GIS Team
	* Rodger Mann presented on the Waze mapping integration
	* Rodger Mann discussed the UAS flight initiative
2. Projects Team
	* Jessie Shadowens-James provided an update on the PSAP Interlocal Agreement and discussed the future workshop

**Open Discussion and Conclusion**

Brittney Burross then adjourned the meeting.

 Christine Thompson Brittney Burross

|  |  |  |
| --- | --- | --- |
| Christine ThompsonPSAP Supervisor Committee Vice President |  | Brittney BurrossNCT9-1-1 Quality Assurance Coordinator |