PSAP Supervisor Meeting

March 20, 2019

Meeting Minutes

The PSAP Supervisor Meeting for the North Central Texas Emergency Communications District commenced on March 20, 2019, at 10:00 am

**Members Present:**

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| Christine Thompson (Midlothian PD)  Kristi Metsgar (Stephenville PD)  Kristina Williams (Rockwall PD)  Jessie Shadowens (NCT9-1-1)  Sherry Decker (NCT9-1-1)  Jason Smith (NCT9-1-1) | Brittney Burross (NCT9-1-1)  Lysa Baker (NCT9-1-1)  Amelia Mueller (NCT9-1-1)  Rodger Mann (NCT9-1-1)  LeAnna Russell (NCT9-1-1)  Steven Gorena (NCT9-1-1) |

Brittney Burross presided, and Christine Thompson volunteered as Special Secretary.

Welcome and Introductions by Brittney Burross

**Guest Speaker**

Beth English with Commercial Electronics presented on the importance of PSAP Quality Assurance

**NCTCOG Updates**

1. Operations Team

* Amelia Mueller and Brittney Burross provided an update on YouEarnedIt, the employee recognition software
* Amelia Mueller distributed the Telecommunicator Week Appreciation Gifts
* Brittney Burross provided an update on the PSAP Resource Library
* Lysa Baker presented on upcoming courses and the future of NCT9-1-1 trainers
* Lysa Baker discussed Regional Telecommunicator Academy #008 enrollment
  + Lysa Baker provided an update on individual PSAP Criticall licenses

1. Tech Team

* Steven Gorena provided an update on the Solacom password reset tool

1. Database Team

* LeAnna Russell presented the new data analytics platform, Rapid Deploy Edge.

1. GIS Team
   * Rodger Mann presented on the Waze mapping integration
   * Rodger Mann discussed the UAS flight initiative
2. Projects Team
   * Jessie Shadowens-James provided an update on the PSAP Interlocal Agreement and discussed the future workshop

**Open Discussion and Conclusion**

Brittney Burross then adjourned the meeting.

Christine Thompson Brittney Burross

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| Christine Thompson  PSAP Supervisor Committee Vice President |  | Brittney Burross  NCT9-1-1 Quality Assurance Coordinator |