From the main Solacom Guardian screen, choose Tools.







## From the Tools drop down menu, choose Administration.



After selecting Administration, a new box will appear. Select the + sign to the left of Telecom.





Select Contacts and use the expand screen button to show the contacts on the entire screen.







## To enter a new contact select the new button at the bottom left of the screen.

Name G	ilobel   Class	stication   Ph	cre nunber Alternate number	Custon fields
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When adding a new contact, it is imperative to select the correct role group in the filter option, if you do not select a specific agency the contact is added to the contact list of all NCTCOG agencies. The correct role group would be your agency – all. Example: Role Group: FRIS – All, the All selection makes the contact viewable to the entire agency.

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NCT9-11-1 SAVING LIVES AND MAKING ADDRENE If you want to edit a contact, select that contact and choose edit at the bottom left of your screen. Dial pattern 1 will be used for emergency transfer numbers only. Dial pattern 2 is used for all other 10-digit numbers. For example: Arlington PD's emergency number is #9003, dial pattern 1, and their non-emergency number is 817-274-4444, dial pattern 2. The system is a smart system so it knows if you are trying to transfer a 9-1-1 call, it will choose dial pattern 1 and if you are calling their non-emergency or admin line it will use dial pattern 2.



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NCT9-1-1 SAVING LIVES AND MAKING A DIFFERENCE

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## To delete a contact, select the agency and choose the delete button at the bottom left of the screen.

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Nacodiscip     No     Los     With Wath Constructions of Mark       Nacodiscip     No     No <t< td=""><td>Bul</td><td>deson Police Dept</td><td>No</td><td>Law</td><td>#9015</td><td></td><td>1-817-295-1118.1-817-426-9883.Valce: DTMF Translet.Current Trank Group: NS 91</td></t<>	Bul	deson Police Dept	No	Law	#9015		1-817-295-1118.1-817-426-9883.Valce: DTMF Translet.Current Trank Group: NS 91
Interfact     Note	Bul	rleson Police Dept - 1	No	Law	18174289903		1-817-295-1118.1-817-425-9883.Valoe: DTMF Transfer.Current Line Group: Admin
Bandwidt     No     No<     No<     No<	Eun	met CO SO	No	NG 911	#3015		Voice: DTMF Transfer:Current Trank Gioug: NG 911
Conferential     No	Can	meron PD	No	NG 911	183017		Voice: DTHF Transfer,Current Trank Gaoup: NG 511
Cardin 5:11     No	Con	reFilte 9-1-1	No	Medical	1830718		1-800-442-6280.Visioe: DTMF Transfer, Durient Trunk Group; NG 911
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Gardy Code     No     Midde     ADDR System     Code Syst	Can	eeFike 91-1 - 2	No	Nedical	4683627178		1-800-442-6280, Vaice: DTMF Transfer
Image:     No     No<     No<     No     <	Can	reFilte Station 4	No	Nedical	2143870756		214-387-0796, Valce: DTMF Transfer, Durrent Line Group: Admin
Laber P1     No     Filter     5248230     5248330     5248230     5248230     5248230     5248230     5248230     5248230     5248230     5248230     5248230     5248230     5248230     5248230     5248230     5248230     5248230     5248230     524823000     524823000     524	Can	ealtan PD	No	911 Transfers	4692699270		972468-3333,Vaice: DTMF Translet,Carent Trank Geoup: NE 911
Land P     No     1000000000000000000000000000000000000	Dat	ealtan PD - 1	No	911 Tsanders	9724663333		972-466-3333,Vaice: DTMF Tsander,Current Line Group: Admin
Care #10	Ded	dar Hill PD	No	911 Tsanders	9722236111		972-223-6111,Dallac Riverside/Voice: DTMF Transfer,Current Line Group: Admin
Design     No     Fe     IRROR     IRRO	Ded	dar Hill PD - 1	No	911 Transfers	9722915181		972/223/6111/Dallac Riverside/Voice: DTMF Transfer/Current Line Group: Admin
Dataset     No     No </td <td>De</td> <td>enTrec</td> <td>No</td> <td>Feo</td> <td>18004249300</td> <td></td> <td>1-800-424-5380, Vaice: DTMF Transfer, Eurerit Line Group: Admin</td>	De	enTrec	No	Feo	18004249300		1-800-424-5380, Vaice: DTMF Transfer, Eurerit Line Group: Admin
Label and the set of	Di	Adress PD	No	NG 911	#9020		Valee: DTMF Transfer,Current Trunk Group: NG 911
Constant(P)     6     91 Series     100     100 Series	LBC	co Police Depr	NO	Law	12462172		1-254-62917263/9ade: UTMF Translet,Luitent Line Group: Adlini
Construction     0     10	Le	source PU	NO	NESII	#1005		Vace: U INF- Handrey Luiten Trank Gloup, No ST
Lobits Gramma (Link)     101     C123441     C123441     C123441       Cable Gramma (Link)     Link     Link)     Link)     Link)     Link)       Cable Gramma (Link)     Link     Link)     Link)     Link)     Link)       Cable Gramma (Link)     Link)     Link)     Link)     Link)     Link)       Cable Gramma (Link)     Link)     Link)     Link)     Link)     Link)       Cable Gramma (Link)     Link)     Link)     Link)     Link)     Link)     Link)       Cable Gramma (Link)     Link)	Los	OVER HILPU	NO	STITION PS	A1006		214-339-4141 Date Hiveride voice DTMF Transecturem Town Group No. 511
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Lond-up/03     In Internet S00303     S0030300 Line HeadLand Line dade       Lond-up/03     In Internet S00303     S0030300 Line HeadLand Line dade       Lond-up/03     In Internet S00303     S0030300 Line HeadLand Line dade       Lond-up/03     In Internet S00303     S0030300 Line HeadLand Line dade       Lond-up/03     In Internet S00303     S003000 Line HeadLand Line dade       Lond-up/03     In Internet S00303     S0040000-Line Line dade       Lond-up/04     In Internet S00302     S0040000-Line Line dade	Los	en county su	NO	ON T CONTRACT	H1007		37250-Statuyace Drive Transectarem Trans Googe No 311
Ubit Logitz     0     11/0/4-2019     12/0/4-2019     12/0/4-2019       Logitz     0     91 Interior XM-M10     12/0/4-2019     12/0/4-2019	Col	An County SU - 1	No	S11 Isenders	5/254/5250		9726476350.Vace: DTNF Transfer.Durrent Line Ukoup: Admin
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Libit Loop/SU-4 No 511 function S/2547/252 S20/Vice DNF Turcle Line Broop Advin	Col	in County SD - 3	No	511 Isenders	3/254/3256		37/2547-5350/Vace: DTMF Transfer,Durrent Line Group: Admin
	Col	ilin County SD - 4	No	511 Isenders	5/254/7252		37/254/-5350/Vace: DTMF Transfer,Durrent Line Group: Admin