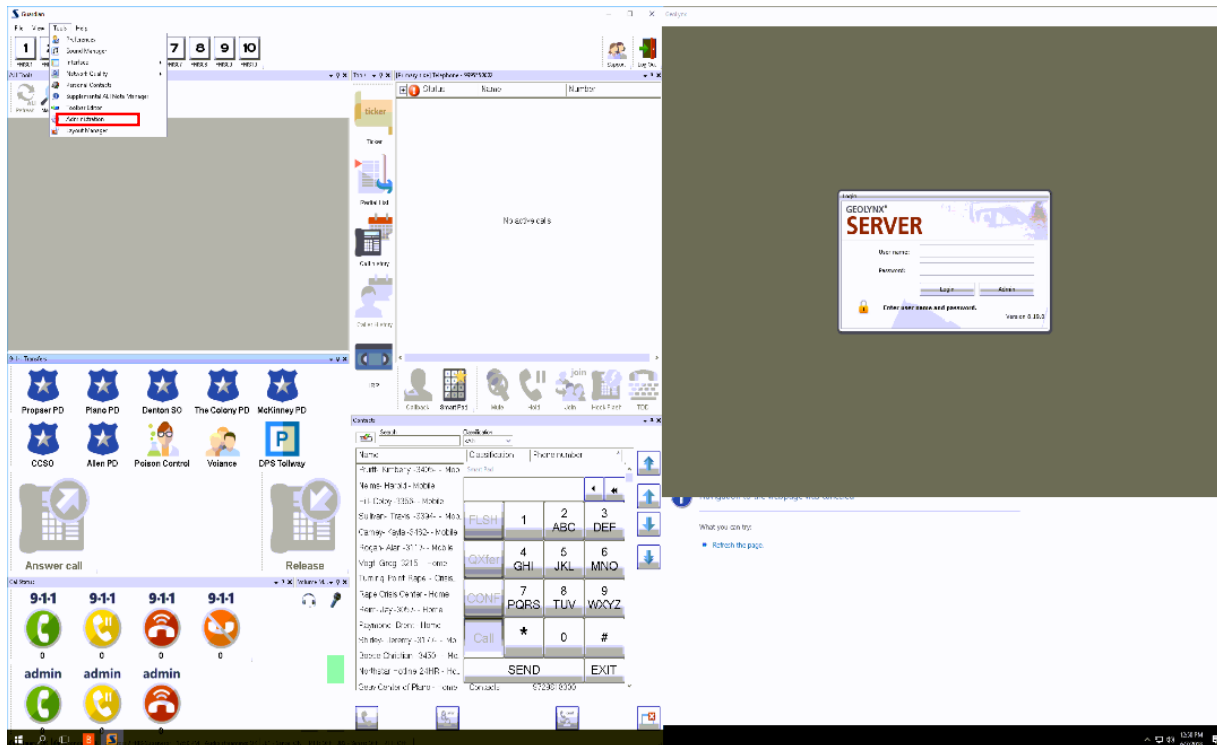


From the main Solacom Guardian screen, choose Tools.

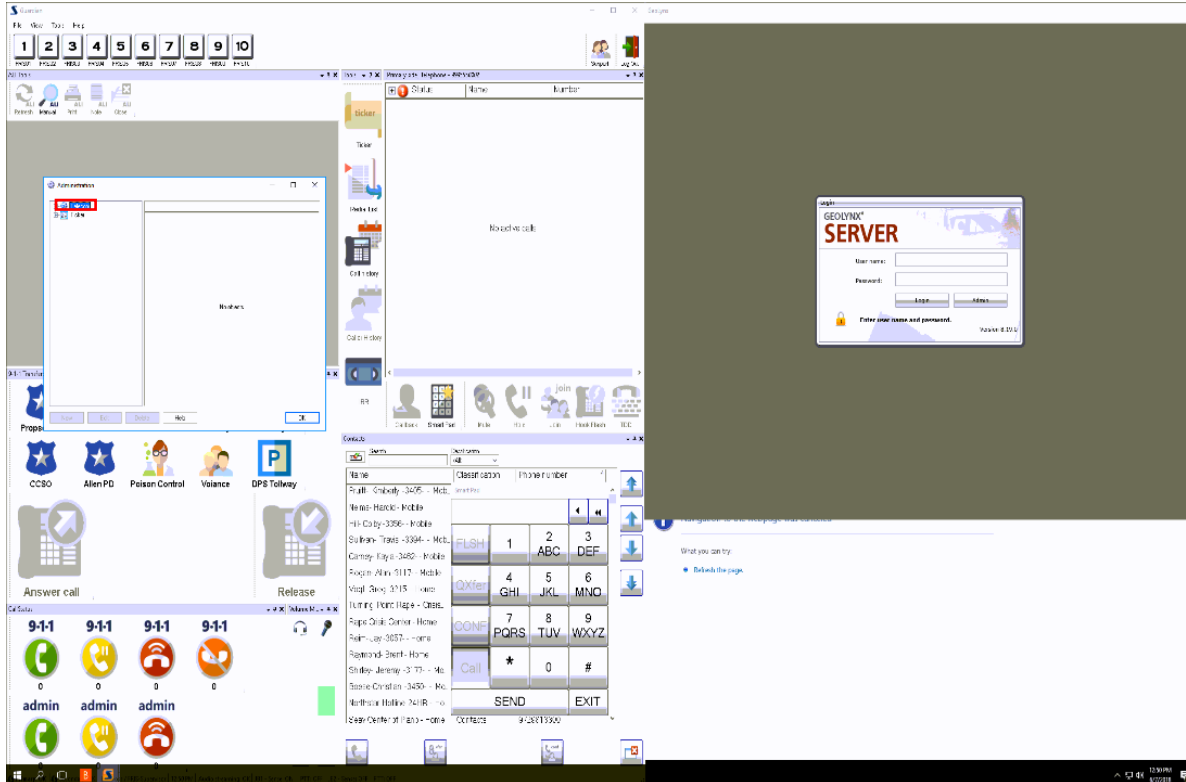
The screenshot shows the Solacom Guardian software interface. At the top, a navigation bar contains buttons numbered 1 through 10. The button labeled 'Tools' is circled in red. Below the navigation bar is a sidebar with icons for various services: Propose PD, Plane PD, Denton SO, The Colony PD, McKinney PD, CCSO, Allen PD, Poison Control, Violence, and DPS Tollway. The main workspace area displays 'No addresses'. At the bottom, there is a section for '9-1-1' with icons for 'admin' and 'Release'. A numeric keypad is visible in the bottom right corner of the interface.

From the Tools drop down menu, choose Administration.

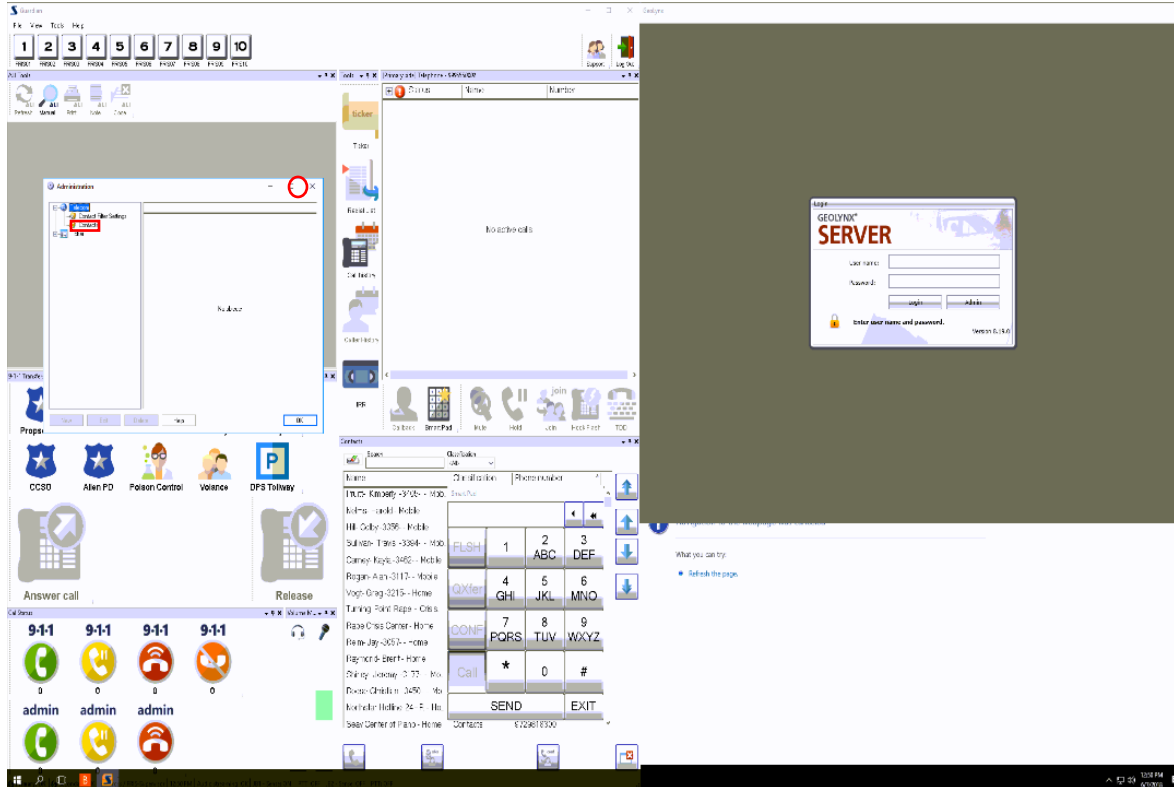


The screenshot displays a desktop application interface. On the left, a 'Tools' menu is open, with 'Administration' highlighted in red. The main window shows a 'Status' tab with a table containing columns for 'Status' and 'Number'. Below the table, there are several icons for different police departments: Proper PD, Pierce PD, Denton SO, The Colony PD, McKinney PD, CCSO, Allen PD, Police Control, Valencia, and DPS Tolley. At the bottom, there are four '9-1-1' call buttons labeled 'admin'. A 'GEOVIX SERVER' login window is overlaid on the right side of the screen, featuring fields for 'User name:' and 'Password:', 'Login' and 'Admin' buttons, and a 'Forgot your password?' link. The system tray at the bottom right shows the time as 12:38 PM on 9/26/2019.

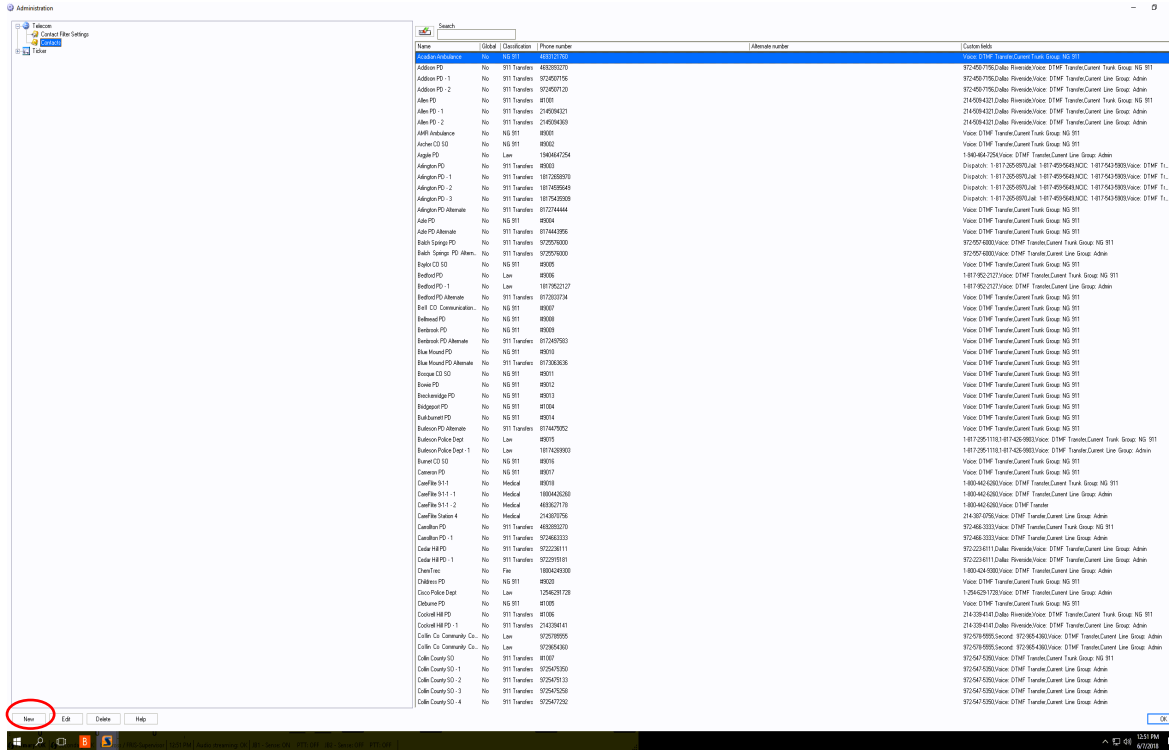
After selecting Administration, a new box will appear. Select the + sign to the left of Telecom.



Select Contacts and use the expand screen button to show the contacts on the entire screen.



To enter a new contact select the new button at the bottom left of the screen.



Administration

Search

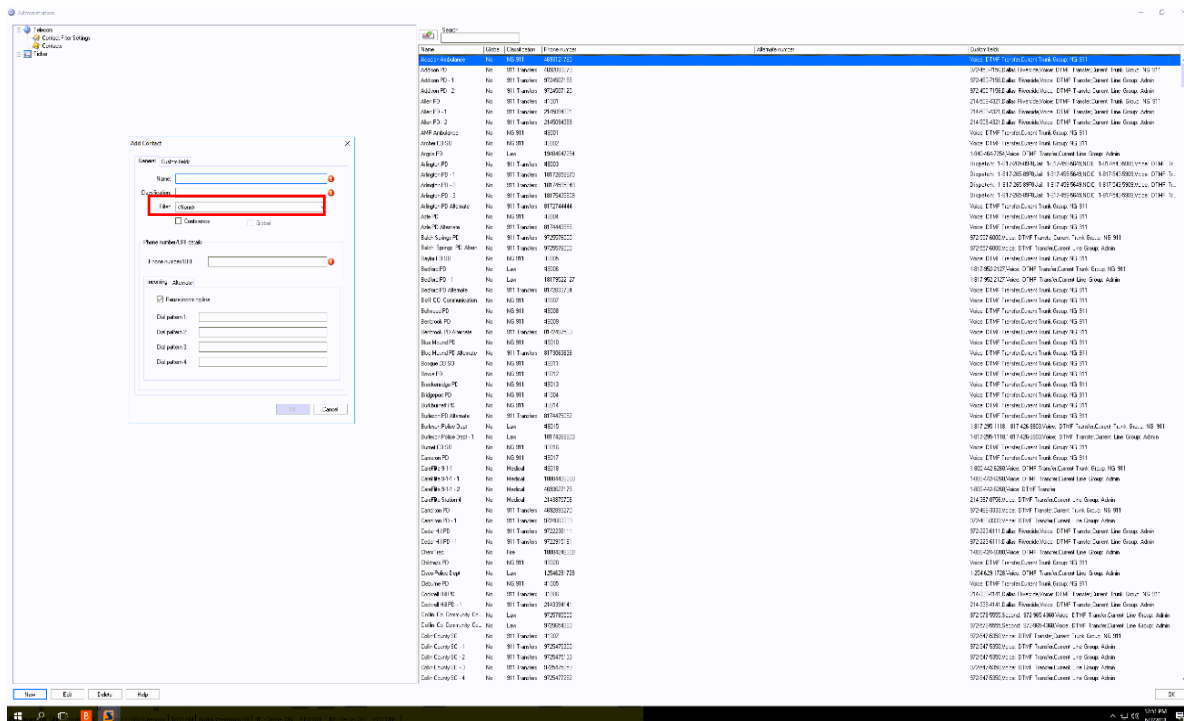
Name	Title	Description	Phone number	Alternate number	Contact info
Adkins, Paul Wayne	No	NS 911	483107760		Voice DTMF Transfer/Current Task Group NS 911
Adkins PD	No	911 Transfers	483303705		972-4507765;Voice: 972-4507765;Voice: DTMF Transfer/Current Task Group NS 911
Adkins PD - 1	No	911 Transfers	9724507765		972-4507765;Voice: 972-4507765;Voice: DTMF Transfer/Current Line Group Admin
Adkins PD - 2	No	911 Transfers	9724507120		972-4507765;Voice: 972-4507765;Voice: DTMF Transfer/Current Line Group Admin
Alan PD	No	911 Transfers	40361		2143094321;Voice: 972-4507765;Voice: DTMF Transfer/Current Task Group NS 911
Alan PD - 1	No	911 Transfers	2143094321		2143094321;Voice: 972-4507765;Voice: DTMF Transfer/Current Line Group Admin
Alan PD - 2	No	911 Transfers	2146064000		2143094321;Voice: 972-4507765;Voice: DTMF Transfer/Current Line Group Admin
AMF Ambulance	No	NS 911	80061		Voice DTMF Transfer/Current Task Group NS 911
Amick CD	No	NS 911	80062		Voice DTMF Transfer/Current Task Group NS 911
Angie PS	No	Law	1940484724		1940484725;Voice: DTMF Transfer/Current Line Group Admin
Angus PD	No	911 Transfers	80062		Dispatch: 1-811-208-6973;Law: 1-811-499-6413;Voice: 1-811-545-9803;Voice: DTMF T...
Angus PD - 1	No	911 Transfers	1872589700		Dispatch: 1-811-208-6973;Law: 1-811-499-6413;Voice: 1-811-545-9803;Voice: DTMF T...
Angus PD - 2	No	911 Transfers	1875495643		Dispatch: 1-811-208-6973;Law: 1-811-499-6413;Voice: 1-811-545-9803;Voice: DTMF T...
Angus PD - 3	No	911 Transfers	1875495658		Dispatch: 1-811-208-6973;Law: 1-811-499-6413;Voice: 1-811-545-9803;Voice: DTMF T...
Angus PD Alternate	No	911 Transfers	1872589700		Voice DTMF Transfer/Current Task Group NS 911
Asa PS	No	NS 911	80064		Voice DTMF Transfer/Current Task Group NS 911
Asa PD Alternate	No	911 Transfers	871443995		Voice DTMF Transfer/Current Task Group NS 911
Bald Spring PD	No	911 Transfers	972597600		972597600;Voice: DTMF Transfer/Current Task Group NS 911
Bald Spring PD Alternate	No	911 Transfers	972597600		972597600;Voice: DTMF Transfer/Current Line Group Admin
Barks CD	No	NS 911	80065		Voice DTMF Transfer/Current Task Group NS 911
Bartlett PD	No	Law	80066		1-811-962-2127;Voice: DTMF Transfer/Current Task Group NS 911
Bartlett PD - 1	No	Law	1873922227		1-811-962-2127;Voice: DTMF Transfer/Current Line Group Admin
Bartlett PD Alternate	No	911 Transfers	872020374		Voice DTMF Transfer/Current Task Group NS 911
Bart. CD Communication	No	NS 911	80067		Voice DTMF Transfer/Current Task Group NS 911
Bartwood PD	No	NS 911	80068		Voice DTMF Transfer/Current Task Group NS 911
Bartwood PD	No	NS 911	80068		Voice DTMF Transfer/Current Task Group NS 911
Bartwood PD Alternate	No	911 Transfers	872497970		Voice DTMF Transfer/Current Task Group NS 911
Basswood PD	No	NS 911	80069		Voice DTMF Transfer/Current Task Group NS 911
Basswood PD Alternate	No	911 Transfers	872030036		Voice DTMF Transfer/Current Task Group NS 911
Beech CD	No	NS 911	80071		Voice DTMF Transfer/Current Task Group NS 911
Beech PD	No	NS 911	80072		Voice DTMF Transfer/Current Task Group NS 911
Beechwood PD	No	NS 911	80073		Voice DTMF Transfer/Current Task Group NS 911
Belknap PD	No	NS 911	87064		Voice DTMF Transfer/Current Task Group NS 911
Belknap PD	No	NS 911	80074		Voice DTMF Transfer/Current Task Group NS 911
Belknap PD Alternate	No	911 Transfers	871443995		Voice DTMF Transfer/Current Task Group NS 911
Belvoir Police Dept	No	Law	80075		1-811-295-1118;1-811-425-9803;Voice: DTMF Transfer/Current Task Group NS 911
Belvoir Police Dept - 1	No	Law	1873920600		1-811-295-1118;1-811-425-9803;Voice: DTMF Transfer/Current Line Group Admin
Bentley CD	No	NS 911	80076		Voice DTMF Transfer/Current Task Group NS 911
Benson PD	No	NS 911	80077		Voice DTMF Transfer/Current Task Group NS 911
BestRe 911 - 1	No	Medical	80078		1-800-462-6200;Voice: DTMF Transfer/Current Task Group NS 911
BestRe 911 - 2	No	Medical	1-800-462-6200		1-800-462-6200;Voice: DTMF Transfer/Current Task Group NS 911
BestRe 911 - 2	No	Medical	483620719		1-800-462-6200;Voice: DTMF Transfer/Current Task Group NS 911
BestRe 911 - 4	No	Medical	214307076		214-307-076;Voice: DTMF Transfer/Current Line Group Admin
Bestwood PD	No	911 Transfers	483620719		972-468-3333;Voice: DTMF Transfer/Current Task Group NS 911
Bestwood PD - 1	No	911 Transfers	9724683333		972-468-3333;Voice: DTMF Transfer/Current Line Group Admin
Bestwood HFD	No	911 Transfers	972228111		972-228-1111;Voice: 972-468-3333;Voice: DTMF Transfer/Current Line Group Admin
Bestwood HFD - 1	No	911 Transfers	972228111		972-228-1111;Voice: 972-468-3333;Voice: DTMF Transfer/Current Line Group Admin
Bestwood HFD - 2	No	Fire	1880493000		1-800-424-9000;Voice: DTMF Transfer/Current Line Group Admin
Bestwood HFD - 3	No	NS 911	80079		Voice DTMF Transfer/Current Task Group NS 911
Bestwood HFD - 4	No	Law	1246262719		1-204-611-0200;Voice: DTMF Transfer/Current Line Group Admin
Bestwood PD	No	NS 911	80080		Voice DTMF Transfer/Current Task Group NS 911
Bestwood HFD PD	No	911 Transfers	87066		214-309-4143;Voice: 972-468-3333;Voice: DTMF Transfer/Current Task Group NS 911
Bestwood HFD PD - 1	No	911 Transfers	2143094143		214-309-4143;Voice: 972-468-3333;Voice: DTMF Transfer/Current Line Group Admin
Bestwood HFD PD - 2	No	Law	972597600		972597600;Voice: 972-468-3333;Voice: DTMF Transfer/Current Line Group Admin
Bestwood HFD PD - 3	No	911 Transfers	972547910		972-547-9300;Voice: DTMF Transfer/Current Line Group Admin
Bestwood HFD PD - 4	No	911 Transfers	972547920		972-547-9300;Voice: DTMF Transfer/Current Line Group Admin
Bestwood HFD PD - 4	No	911 Transfers	972547920		972-547-9300;Voice: DTMF Transfer/Current Line Group Admin

New Edit Delete Help

1:53 PM 6/20/18

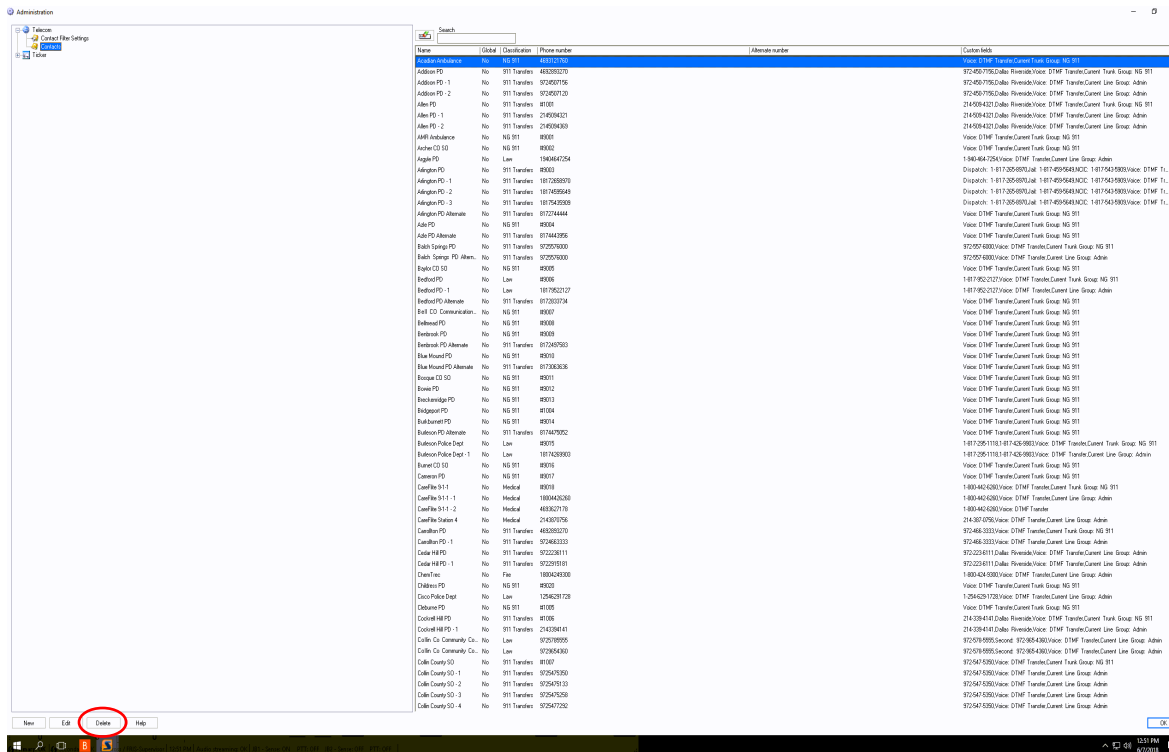
When adding a new contact, it is imperative to select the correct role group in the filter option, if you do not select a specific agency the correct role group is added to the contact list of all NCTCOG agencies. The correct role group would be your agency – all.

Example: Role Group: FRIS – All, the All selection makes the contact viewable to the entire agency



The screenshot shows the 'Add Contact' dialog box in the foreground, with the 'Filter' dropdown menu highlighted in red. The 'Filter' dropdown is currently set to 'All'. Below the dialog box, a table lists various contacts with columns for Name, Email, Phone, and Agency. The table includes contacts for various agencies such as Adams PD, Adams Fire, Adams Fire-2, Adams Fire-3, Adams Fire-4, Adams Fire-5, Adams Fire-6, Adams Fire-7, Adams Fire-8, Adams Fire-9, Adams Fire-10, Adams Fire-11, Adams Fire-12, Adams Fire-13, Adams Fire-14, Adams Fire-15, Adams Fire-16, Adams Fire-17, Adams Fire-18, Adams Fire-19, Adams Fire-20, Adams Fire-21, Adams Fire-22, Adams Fire-23, Adams Fire-24, Adams Fire-25, Adams Fire-26, Adams Fire-27, Adams Fire-28, Adams Fire-29, Adams Fire-30, Adams Fire-31, Adams Fire-32, Adams Fire-33, Adams Fire-34, Adams Fire-35, Adams Fire-36, Adams Fire-37, Adams Fire-38, Adams Fire-39, Adams Fire-40, Adams Fire-41, Adams Fire-42, Adams Fire-43, Adams Fire-44, Adams Fire-45, Adams Fire-46, Adams Fire-47, Adams Fire-48, Adams Fire-49, Adams Fire-50, Adams Fire-51, Adams Fire-52, Adams Fire-53, Adams Fire-54, Adams Fire-55, Adams Fire-56, Adams Fire-57, Adams Fire-58, Adams Fire-59, Adams Fire-60, Adams Fire-61, Adams Fire-62, Adams Fire-63, Adams Fire-64, Adams Fire-65, Adams Fire-66, Adams Fire-67, Adams Fire-68, Adams Fire-69, Adams Fire-70, Adams Fire-71, Adams Fire-72, Adams Fire-73, Adams Fire-74, Adams Fire-75, Adams Fire-76, Adams Fire-77, Adams Fire-78, Adams Fire-79, Adams Fire-80, Adams Fire-81, Adams Fire-82, Adams Fire-83, Adams Fire-84, Adams Fire-85, Adams Fire-86, Adams Fire-87, Adams Fire-88, Adams Fire-89, Adams Fire-90, Adams Fire-91, Adams Fire-92, Adams Fire-93, Adams Fire-94, Adams Fire-95, Adams Fire-96, Adams Fire-97, Adams Fire-98, Adams Fire-99, Adams Fire-100.

To delete a contact, select the agency and choose the delete button at the bottom left of the screen.



The screenshot shows the 'Administration' window with a tree view on the left containing 'Voice', 'Contact Flow Settings', and 'Voice'. The main area displays a table of agencies with columns for Name, ID, Description, Phone number, Alternate number, and Contact Info. At the bottom left of the table, there are buttons for 'New', 'Edit', 'Delete', and 'Help'. The 'Delete' button is circled in red.

Name	ID	Description	Phone number	Alternate number	Contact Info
Abraham Ambulance	NS 911	661-75-700			Voice DTMF Transfer/Current Task Group NS 911
Adoption PD	NS 911 Transfers	483830270			972-400-7762/Abn: Transfer/Voice DTMF Transfer/Current Task Group NS 911
Adoption PD - 1	NS 911 Transfers	972-400-7755			972-400-7762/Abn: Transfer/Voice DTMF Transfer/Current Line Group Admin
Adoption PD - 2	NS 911 Transfers	972-907-010			972-400-7762/Abn: Transfer/Voice DTMF Transfer/Current Line Group Admin
Alert PD	NS 911 Transfers	47001			214-928-4120/Abn: Transfer/Voice DTMF Transfer/Current Task Group NS 911
Alert PD - 1	NS 911 Transfers	214-928-4120			214-928-4120/Abn: Transfer/Voice DTMF Transfer/Current Line Group Admin
Alert PD - 2	NS 911 Transfers	214-928-4030			214-928-4120/Abn: Transfer/Voice DTMF Transfer/Current Line Group Admin
AMT Ambulance	NS 911	80001			Voice DTMF Transfer/Current Task Group NS 911
Amtec CD ID	NS 911	80002			Voice DTMF Transfer/Current Task Group NS 911
Angie PS	NS Law	1340440724			1340440724/Voice DTMF Transfer/Current Line Group Admin
Arbinger PD	NS 911 Transfers	80001			Dispatch: 1-817-339-8803/Lin: 1-817-499-6433/MOC: 1-817-543-9803/Voice DTMF Tr.
Arbinger PD - 1	NS 911 Transfers	187-5495643			Dispatch: 1-817-339-8803/Lin: 1-817-499-6433/MOC: 1-817-543-9803/Voice DTMF Tr.
Arbinger PD - 2	NS 911 Transfers	187-5495643			Dispatch: 1-817-339-8803/Lin: 1-817-499-6433/MOC: 1-817-543-9803/Voice DTMF Tr.
Arbinger PD - 3	NS 911 Transfers	187-5495643			Dispatch: 1-817-339-8803/Lin: 1-817-499-6433/MOC: 1-817-543-9803/Voice DTMF Tr.
Arbinger PD Alternate	NS 911 Transfers	01270446			Voice DTMF Transfer/Current Task Group NS 911
Asa PD	NS 911	80004			Voice DTMF Transfer/Current Task Group NS 911
Asa PD Alternate	NS 911 Transfers	871443995			Voice DTMF Transfer/Current Task Group NS 911
Baldwin Spring PD	NS 911 Transfers	972-970-900			972-970-8800/Voice DTMF Transfer/Current Task Group NS 911
Baldwin Spring PD Alternate	NS 911 Transfers	972-970-9000			972-970-8800/Voice DTMF Transfer/Current Line Group Admin
Baylor CD ID	NS 911	80005			Voice DTMF Transfer/Current Task Group NS 911
Bedford PD	NS Law	80006			1-817-952-2127/Voice DTMF Transfer/Current Task Group NS 911
Bedford PD - 1	NS Law	187-7982217			1-817-952-2127/Voice DTMF Transfer/Current Line Group Admin
Bedford PD Alternate	NS 911 Transfers	872030704			Voice DTMF Transfer/Current Task Group NS 911
Bell CO Communication	NS 911	80007			Voice DTMF Transfer/Current Task Group NS 911
Belmont PD	NS 911	80008			Voice DTMF Transfer/Current Task Group NS 911
Belmont PD	NS 911	80008			Voice DTMF Transfer/Current Task Group NS 911
Belmont PD Alternate	NS 911 Transfers	872497650			Voice DTMF Transfer/Current Task Group NS 911
Blairstown PD	NS 911	80009			Voice DTMF Transfer/Current Task Group NS 911
Blairstown PD Alternate	NS 911 Transfers	872006306			Voice DTMF Transfer/Current Task Group NS 911
Bonaparte CD ID	NS 911	80011			Voice DTMF Transfer/Current Task Group NS 911
Bonaparte PD	NS 911	80012			Voice DTMF Transfer/Current Task Group NS 911
Bowling Green PD	NS 911	80013			Voice DTMF Transfer/Current Task Group NS 911
Briggspore PD	NS 911	80014			Voice DTMF Transfer/Current Task Group NS 911
Briggspore PD Alternate	NS 911	80014			Voice DTMF Transfer/Current Task Group NS 911
Buckson Police Dept	NS 911 Transfers	871847902			Voice DTMF Transfer/Current Task Group NS 911
Buckson Police Dept	NS Law	80015			1-817-295-1181/81-423-9803/Voice DTMF Transfer/Current Task Group NS 911
Buckson Police Dept - 1	NS Law	187-4329000			1-817-295-1181/81-423-9803/Voice DTMF Transfer/Current Line Group Admin
Burnet CD ID	NS 911	80016			Voice DTMF Transfer/Current Task Group NS 911
Carson PD	NS 911	80017			Voice DTMF Transfer/Current Task Group NS 911
CastlePie 911	NS Medical	80018			1-800-462-4200/Voice DTMF Transfer/Current Task Group NS 911
CastlePie 911 - 1	NS Medical	1800442630			1-800-462-4200/Voice DTMF Transfer/Current Line Group Admin
CastlePie 911 - 2	NS Medical	483830270			1-800-462-4200/Voice DTMF Transfer
CastlePie Patient 4	NS Medical	214-8310706			214-831-0706/Voice DTMF Transfer/Current Line Group Admin
CastlePie PD	NS 911 Transfers	483830270			972-466-3333/Voice DTMF Transfer/Current Task Group NS 911
CastlePie PD - 1	NS 911 Transfers	972-466-3333			972-466-3333/Voice DTMF Transfer/Current Line Group Admin
CastlePie PD - 2	NS 911 Transfers	972-466-3333			972-466-3333/Voice DTMF Transfer/Current Line Group Admin
CastlePie PD - 3	NS 911 Transfers	972-220-8111			972-220-8111/Abn: Transfer/Voice DTMF Transfer/Current Line Group Admin
CastlePie PD - 4	NS 911 Transfers	972-220-8111			972-220-8111/Abn: Transfer/Voice DTMF Transfer/Current Line Group Admin
ChenTee	NS File	1800424300			1-800-424-3000/Voice DTMF Transfer/Current Line Group Admin
Chillicothe PD	NS 911	80021			Voice DTMF Transfer/Current Task Group NS 911
Chillicothe PD	NS Law	1264267015			1264267015/Voice DTMF Transfer/Current Line Group Admin
Chillicothe PD	NS 911	81008			Voice DTMF Transfer/Current Task Group NS 911
Coaling Hill PD	NS 911 Transfers	87006			214-328-4120/Abn: Transfer/Voice DTMF Transfer/Current Task Group NS 911
Coaling Hill PD - 1	NS 911 Transfers	214-328-4120			214-328-4120/Abn: Transfer/Voice DTMF Transfer/Current Line Group Admin
Co. Co. Community Co.	NS Law	972-979-8995			972-979-8995/Second: 972-968-4300/Voice DTMF Transfer/Current Line Group Admin
Co. Co. Community Co.	NS Law	972-968-4300			972-979-8995/Second: 972-968-4300/Voice DTMF Transfer/Current Line Group Admin
Collin County ID	NS 911 Transfers	80022			972-968-4300/Voice DTMF Transfer/Current Task Group NS 911
Collin County ID - 1	NS 911 Transfers	972-968-4300			972-968-4300/Voice DTMF Transfer/Current Line Group Admin
Collin County ID - 2	NS 911 Transfers	972-968-4300			972-968-4300/Voice DTMF Transfer/Current Line Group Admin
Collin County ID - 3	NS 911 Transfers	972-968-4300			972-968-4300/Voice DTMF Transfer/Current Line Group Admin
Collin County ID - 4	NS 911 Transfers	972-968-4300			972-968-4300/Voice DTMF Transfer/Current Line Group Admin