

RapidSOS launches the Emergency Health Profile

In coordination with The American Red Cross, American Heart Association, and Direct Relief, RapidSOS launched emergencyprofile.org, a platform that allows citizens to create free health profiles to share with 9-1-1.

With this option, citizens nationwide will have the ability to share critical information with 9-1-1 in an emergency for free.

What health information can 9-1-1 receive?

Individuals who create a free emergency health profile at emergencyprofile.org will be able to share pertinent medical and profile information, such as:

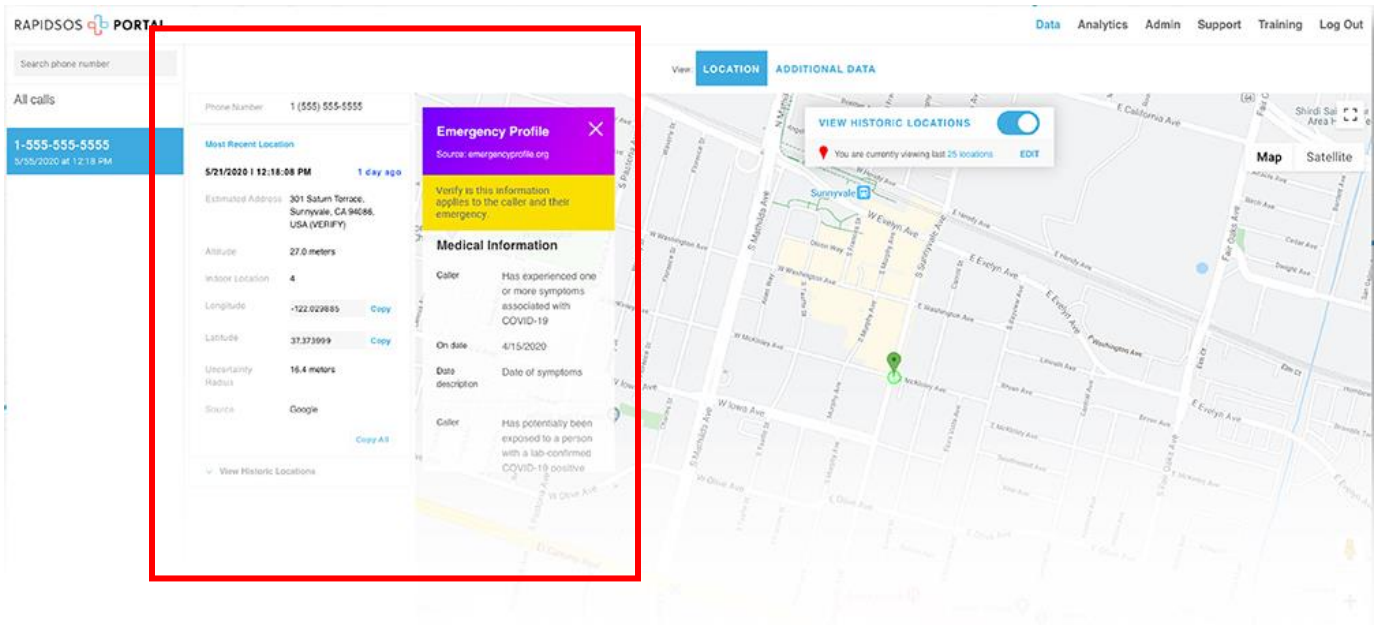
- Name, DOB, and address
- Preexisting conditions
- Allergies
- Medical notes
- COVID-19 symptoms
- Emergency contacts

How is the information made available to 9-1-1?

All the above information is made available to 9-1-1 through the RapidSOS Clearinghouse. Information from emergencyprofile.org will be available to all 9-1-1 centers using the RapidSOS Emergency Response Platform (formerly the RapidSOS Portal), as well as through partner integrations.

How is the information displayed?

If the citizen has created an emergency profile their information will automatically populate in the RapidSOS Emergency Response Platform (formerly the RapidSOS Portal).



The screenshot displays the RapidSOS Portal interface. On the left, a list of calls is shown, with the most recent call from 1-555-555-5555 on 5/21/2020 at 12:18:08 PM highlighted. The main content area shows the details for this call, including the phone number, estimated address (301 Saturn Terrace, Sunnyvale, CA 94086, USA), altitude (27.0 meters), indoor location (4), longitude (-122.022685), latitude (37.373999), uncertainty (15.4 meters), and source (Google). A red box highlights the 'Emergency Profile' section, which includes a warning to verify the information, medical information (caller has experienced symptoms, on date 4/15/2020, date description: Date of symptoms), and a note that the caller has potentially been exposed to a person with a lab-confirmed COVID-19 positive status. The background shows a map of the Sunnyvale area with a location pin and a 'VIEW HISTORIC LOCATIONS' toggle.

*Always follow agency policies and procedures to ensure the information received is accurate.