

For the safety of your patients,



students,



staff,



and guests,



make sure you are compliant.

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For more information  
about Kari's Law and the  
Ray Baum's Act, visit  
[NCT911.org/KarisLaw](https://NCT911.org/KarisLaw).

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A background image showing a close-up of a hand using a calculator. The calculator is white with black buttons. The hand is holding a pen and is about to press a button. The image is slightly blurred.

**Kari's  
Law & Ray  
Baum's  
Act**

## What is Kari's Law?

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In December of 2013, Kari Hunt Dunn was stabbed to death by her husband in a motel room in east Texas. Her 9-year-old daughter repeatedly tried dialing 9-1-1, but the motel phone required "9" to be dialed to reach an outside line, including emergency services.

This launched Kari's Law, which requires all organizations or businesses that utilize a multi-line telephone system (MLTS) to provide direct dialing to 9-1-1, to notify designated personnel when a 9-1-1 call is made, and to include a dispatchable location (in accordance with Ray Baum's Act).

In Texas, every business operating with an MLTS must be compliant or have a waiver on file with its 9-1-1 authority.

## What is Ray Baum's Act?

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The Ray Baum's Act requires organizations utilizing MLTS to provide a dispatchable location to the PSAP when making a 9-1-1 call as well as alerting designated personnel that a 9-1-1 call has been made.

If your organization is part of the NCT9-1-1 service area, you may utilize the form featured at [nct911.org/karislaw](https://nct911.org/karislaw) for more information about the Ray Baum's Act.

## Deadline for Compliance

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The federal version of Kari's Law, signed by President Donald Trump in 2018, requires that all MLTS installed after February 16, 2020 support direct dialing to 9-1-1. However, the Texas version of Kari's Law requires that **all MLTS support direct dialing**

regardless of their installation date.

The deadline for compliance in Texas passed on September 1, 2016. Therefore, your organization must be compliant or have a waiver on file with your 9-1-1 authority.

According to the FCC, organizations that choose to file a waiver in lieu of compliance must also provide a sticker on their MLTS phones detailing how to dial 9-1-1 from the device.

The Federal Communications Commission (FCC) established different deadlines for compliance with the Ray Baum's Act. Depending on the type of MLTS provider, deadlines for the Ray Baum's Act include either January 6, 2021 or January 6, 2022.

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**To check if you are compliant, visit**  
**[NCT911.org/KarisLaw](https://NCT911.org/KarisLaw).**