



**North Central Texas Emergency Communications District  
Board of Managers Meeting**

September 2, 2021

12:30 PM

NCT9-1-1 Offices

600 Six Flags Drive

Arlington, Texas

Centerpoint III, 2nd Floor, 9-1-1 Training Room A

**REGULAR SESSION**

- Call to order time: \_\_\_\_\_
- Welcome and Introductions

**PUBLIC COMMENT**

Individuals may provide oral and/or written comments on any agenda item.

**ACTION ITEMS**

1. Approval of June 3, 2021, Minutes – President, Roger Deeds
2. Resolution Approving the NCT9-1-1 FY 2022 Strategic Plan – Christy Williams
3. Resolution Approving the NCT9-1-1 FY 2022 Budget and Service Fee – Norman Marquart
4. Resolution Authorizing Contracts with Mission Critical Partners, Inc. for Public Safety Strategic Consulting Services – Jessie Shadowens-James

**INFORMATIONAL ITEMS**

5. Quarterly Financial Report – Norman Marquart
6. Director’s Report – Christy Williams

**OTHER BUSINESS**

7. Other Business
8. Adjourn

Next Meeting: December 2, 2021

A closed executive session may be held on any of the above agenda items when legally justified pursuant to Subchapter D of the Texas Open Meetings Act (Texas Government Code Chapter 551).



**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
9-1-1 BOARD OF MANAGERS MEETING**

Minutes – June 3, 2021

Zoom Videoconference Link:

<https://nctcog.zoom.us/j/86739242744?pwd=OFpIL0xBRctXUEUyUkNLNE03QkhIQT09>

Public Toll-Free Call-In Number: 1-855-965-2480

Meeting ID: 867 3924 2744 #

President, Roger Deeds called the meeting of the NCT9-1-1 Board of Managers to order at 12:30 PM on June 3, 2021.

**Members of the Board Present:**

1. Roger Deeds – President, Sheriff, Hood County
2. Jeff Hodges – Vice-President, Councilmember, City of Prosper
3. Hal Richards – Secretary, County Judge, Kaufman County
4. N. Lane Akin – Sheriff, Wise County
5. Jennifer Berthiaume – Mayor Pro Tem, City of Murphy
6. Danny Chambers – County Judge, Somervell County
7. Frederick Frazier – Councilmember, City of McKinney
8. Terry Garrett – Sheriff, Rockwall County
9. Darrell Hale – Commissioner, Collin County
10. Cullen King – Councilmember, City of Sachse
11. Chris Schulmeister – Councilmember, City of Allen
12. Randy Stinson – Commissioner, Ellis County
13. Mike White – Commissioner, Johnson County

**Members of the Board Absent:**

1. Matt Coates – Sheriff, Erath County
2. Kerry Crews – Judge (JOP), Hunt County
3. Pat Deen – County Judge, Parker County
4. Shane Long – County Judge, Palo Pinto County
5. Eddie Perry – Commissioner, Navarro County

**Members of the Staff Present:**

1. Christy Williams – Director of NCT9-1-1
2. Clay Dilday – 9-1-1 Technology Manager
3. Kari Gamez – 9-1-1 Sr. Administrative Assistant
4. Rodger Mann – 9-1-1 GIS Manager
5. Norman Marquart – NCTCOG Fiscal Manager
6. Monte Mercer – NCTCOG Deputy Executive Director
7. Amelia Mueller – 9-1-1 Communications Coordinator
8. Hilaria Perez – 9-1-1 Administrative Program Coordinator
9. James Powell – Deputy Counsel for NCT9-1-1
10. Molly Rendon – NCTCOG Director of Administration

- 11. Randy Richardson – NCTCOG Sr. Fiscal Manager
- 12. Jessie Shadowens-James – 9-1-1 Strategic Services Manager
- 13. Jason Smith – 9-1-1 Operations Supervisor

**REGULAR SESSION**

**Action:**

**Item 1 Approval of March 4, 2021, Minutes**

President Roger Deeds stated that the minutes to be approved were from the March 4, 2021, Board meeting.

Attachment A

Upon a motion by Sheriff Lane Akin (seconded by Councilmember Jeff Hodges) and by unanimous vote of all members present, the Board approved the minutes of the March 4, 2021, Board of Managers meeting.

**Item 2 Resolution Authorizing Agreements with Public Safety Answering Points (PSAPs) for 9-1-1 Service and Counties for Local Addressing and GIS Services**

NCT9-1-1 provides regional 9-1-1 service utilizing a network of 40+ member PSAPs. In order to provide such services, NCT9-1-1 requires each PSAP to enter into an agreement outlining the responsibilities of both parties to ensure proper operation and maintenance of the systems utilized for the provision of 9-1-1 emergency communications services.

NCT9-1-1 also provides GIS services to its member counties. In addition to these services and when funding allows, NCT9-1-1 provides member counties disbursements in exchange for maintaining accurate addressing data. To manage these services and maintenance disbursements, NCT9-1-1 requires each county to enter into an agreement outlining the responsibilities of each party.

In an effort to ensure transparency and work in partnership with the affected jurisdictions, NCT9-1-1 invited programmatic staff from the PSAPs and counties to participate in the review process. In addition, NCT9-1-1 worked with the Strategic Advisory Committee to review and approve the agreements as written.

<b>Agreement Timeline</b>	
March 20, 2021	Draft agreements, which included staff's recommended changes were sent to PSAPs, counties, and Strategic Advisory Committee (SAC) members for feedback and questions.
April 9, 2021	Deadline for PSAPs/counties/SAC to submit feedback on the agreements.
April 26, 2021	Come-and-go GIS ILA workshop held which allowed counties and SAC members to join and ask any outstanding questions.
April 27, 2021 and April 29, 2021	Come-and-go PSAP ILA workshops held which allowed PSAP supervisors and SAC members to join and ask any outstanding questions.
May 2021	Agreements finalized. Where possible, edits were made to the agreement to accommodate requests.
May 18, 2021	Agreements taken to the SAC for endorsement.
June 3, 2021	NCT9-1-1 seeks Board approval for the agreements.

July-September 2021	NCT9-1-1 staff will work with PSAPs and counties to gather signatures using DocuSign.
October 1, 2021	The new agreements will take effect.

The term of the agreements will be October 1, 2021, through September 30, 2023.

Attachment B

Upon a motion by Judge Hal Richards (seconded by Mayor Pro Tem Jennifer Berthiaume) and by unanimous vote of all members present, the Board approved the resolution as presented.

**INFORMATIONAL ITEMS**

**Item 3 The 9-1-1 Program Celebrates 30 Years**

Jason Smith with NCT9-1-1 gave an overview of NCT9-1-1’s 30-year anniversary.

**Item 4 National Telecommunicators’ Week**

Jason Smith presented information about National Telecommunicators’ Week. NCT9-1-1 staff delivered 30-year anniversary t-shirts to the telecommunicators in the region.

**Item 5 Quarterly Financial Report**

Norman Marquart with NCTCOG presented the financial report for the six months ending March 31, 2021.

Attachment C

**Item 6 FY2022 Budget Process Overview**

Christy Williams with NCT9-1-1 provided an overview of the budget process to the Board. A draft budget will be provided in late July with the option to have a more in-depth workshop in August. The final budget for FY2022 will be provided to the Board at the September meeting for approval.

**Item 7 Director’s Report**

Boundary Dispute – Kaufman County and Henderson County are currently in a dispute regarding county boundaries. The two counties are going to work it out legally and NCT9-1-1 will adjust the boundary, as necessary. Staff is working on a policy that will come to the Board for approval. In addition to boundaries, the policy will address annexations. Memorandums of Understanding (MOUs) will also likely be required between counties as it relates to implementation of Next Generation 9-1-1.

Legislative Update – The final version of HB2911 looks very different than the initial version presented in the House of Representatives. The version presented to the Governor for signature includes funding for the implementation of Next Generation, but no fee increases on phone bills. Christy requested Board members reach out to their legislative representatives and/or contacts to advocate for a fee increase next session.

September Board Meeting – The September meeting is tentatively planned to be held in person. More information will be provided closer to the date. There was discussion on how to structure meetings going forward (in person or remote). Open Meetings requirements will be a factor in our options going forward.

District Public Hearing – The District is required to hold a public hearing every three years to vote on continuation of the District. The Board will be reminded in September, but the meeting will take place before our regular Board meeting in December.

Texas NENA Award Recipients – The following staff and PSAP personnel received awards at the TX NENA 2021 Awards: Bret Batchelor (Training Professional of the Year), Ricky Huff (TC of the Year, Springtown PD), Rodger Mann (Technology Professional of the Year), Amelia Mueller (Public Education Professional of the Year).

#### Attachment D

Culture Champion – Amelia Mueller was chosen as the first Culture Champion for NCT9-1-1 for exhibiting the NCT9-1-1 values of heart, commitment, and collaboration. NCT9-1-1 plans to recognize culture champions quarterly at Board meetings.

#### Attachment E

Quarterly Reporting – Quarterly call statistics are provided to the Board as an attachment for review.

#### Attachment F

Accomplishments and Achievements – NCT9-1-1 accomplishments were reviewed for the period of March-May 2021.

#### Attachment G

Board Attendance – Attendance from the previous six Board meetings were included for review.

#### Attachment H

### **OTHER BUSINESS**

Upon a motion by Mayor Pro Tem Jennifer Berthiaume (seconded by Councilmember Jeff Hodges) and by unanimous vote of all members present, the meeting was adjourned at 1:10 PM.



**North Central Texas Emergency Communications District**

**Item # 2021-09-02**

Meeting Date: September 2, 2021

Submitted By: Christy Williams  
Director of 9-1-1

Item Title: Resolution Approving the Fiscal Year 2022 Strategic Plan

The North Central Texas Emergency Communications District (NCT9-1-1) develops a strategic plan annually to outline the proposed projects for the upcoming fiscal year, as well as forecast what projects are anticipated in the proceeding four (4) fiscal years. The strategic plan provides high-level direction for the funding of projects and reflects each of the District's six teams' areas of focus for the five-year period. The District's annual budget is crafted based on the projects supplied in the plan. In accordance with the District's bylaws, the Board of Managers is required to approve an annual strategic plan.

NCT9-1-1 staff has prepared the FY 2022 Strategic Plan as contained in Attachment B.

A draft resolution approving the FY 2022 North Central Texas Emergency Communications District Strategic Plan is attached for Board consideration.

I will be available to answer any questions at the Board meeting.



Item # 2021-09-02

**RESOLUTION APPROVING THE FISCAL YEAR 2022 STRATEGIC PLAN**

**WHEREAS**, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

**WHEREAS**, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

**WHEREAS**, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

**WHEREAS**, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Public Safety Answering Points within its 9-1-1 service area; and,

**WHEREAS**, NCT9-1-1 creates an annual strategic plan outlining the program’s primary projects for the upcoming fiscal year; and

**WHEREAS**, staff has prepared the Fiscal Year 2022 NCT9-1-1 Strategic Plan and recommends its approval.

**NOW, THEREFORE, BE IT HEREBY RESOLVED THAT:**

**Section 1.** The NCT9-1-1 Board of Managers approves the Fiscal Year 2022 North Central Texas Emergency Communications District Strategic Plan.

**Section 2.** This resolution shall be in effect immediately upon its adoption.

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Roger Deeds  
North Central Texas Emergency Communications District  
Sheriff, Hood County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on September 2, 2021.

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Hal Richards  
North Central Texas Emergency Communications District  
Judge, Kaufman County



**North Central Texas Emergency Communications District**

**Item # 2021-09-03**

Meeting Date: September 2, 2021

Submitted By: Norman Marquart  
NCTCOG Fiscal Manager

Item Title: Resolution Approving the Fiscal Year 2022 Budget and Setting the 9-1-1 Emergency Service Fee

NCT9-1-1, in accordance with requirements outlined in Chapter 772 of the Texas Health and Safety Code, is responsible for administering 9-1-1 service within its service area. Per the District's bylaws, the Board of Managers is required to approve an annual budget, which includes setting the amount of the 9-1-1 emergency service fee. The statute provides the following related to the fee:

1. The amount of the fee may not exceed 50 cents per month for each line.
2. The fee must have uniform application throughout the District and be imposed in each participating county or municipality in the District.
3. The fee may be imposed only on the base rate charge or the charge's equivalent, excluding charges for coin-operated telephone equipment.
4. The Board shall set the fee each fiscal year and notify each supplier in the District of any change to the fee by the 91<sup>st</sup> day after the effective date of the change.

Staff has prepared the FY 2022 budget as contained in Attachment C and recommends the fee amount formerly imposed by CSEC and for FY 2019 - FY 2021 of 50 cents per local exchange access line remain unchanged to meet forecasted expenditures of the District.

A draft resolution approving the FY 2022 North Central Texas Emergency Communications District budget, including setting the 9-1-1 emergency service fee at 50 cents, is attached for Board consideration.

I will be available to answer any questions at the Board meeting.





Item # 2021-09-03

**RESOLUTION APPROVING THE FISCAL YEAR 2022 BUDGET AND SETTING THE 9-1-1 EMERGENCY SERVICE FEE**

**WHEREAS**, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

**WHEREAS**, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

**WHEREAS**, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

**WHEREAS**, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Public Safety Answering Points within its 9-1-1 service area; and,

**WHEREAS**, staff has prepared the FY 2022 NCT9-1-1 Budget and recommends its approval, including setting the 9-1-1 emergency service fee at 50 cents per local exchange access line.

**NOW, THEREFORE, BE IT HEREBY RESOLVED THAT:**

**Section 1.** The NCT9-1-1 Board of Managers approves the FY 2022 North Central Texas Emergency Communications District Budget in the amount of \$11,214,250, including setting the 9-1-1 emergency service fee at 50 cents.

**Section 2.** The Executive Director and designees are authorized to receive federal, state, and local funding for FY 2022.

**Section 3.** The Executive Director and designees are authorized to transfer funds between programs and line items as necessary as allowed by applicable state and federal laws, regulations, and grant requirements.

**Section 4.** The Executive Director and designees are authorized to execute contracts for goods and services up to \$100,000 and to equip and provide facilities as allowed by applicable state and federal laws, regulations, and grant requirements.

**Section 5.** This resolution shall be in effect as of October 1, 2021.

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Roger Deeds  
North Central Texas Emergency Communications District  
Sheriff, Hood County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on September 2, 2021.

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Hal Richards  
North Central Texas Emergency Communications District  
Judge, Kaufman County



**NORTH CENTRAL TEXAS**

**EMERGENCY COMMUNICATIONS DISTRICT**

**PROPOSED BUDGET**

**Fiscal Year 2022**



## MISSION AND GOALS STATEMENT

The North Central Texas Emergency Communications District (NCT9-1-1) is a 9-1-1 district with the responsibility to research, plan, implement, maintain, and coordinate a regional 9-1-1 system which serves as an integral part of public safety emergency communications in the region. NCT9-1-1 receives its funding from a 50-cent charge on all wireless and wireline telephone lines per Health and Safety code 772 Subchapter H.

A priority for the upcoming year is to focus on efficiency while maintaining the current level of 9-1-1 services. This must be done within current budgetary constraints by not entering into new projects with significant budget implications. When the program transitioned to a district in December 2018, it left funding with the Commission on State Emergency Communications (CSEC) as part of the transition negotiations. In addition, as a new district, the program must build up initial contingency and capital replacement funds. This requires disciplined planning and cooperation from the entire staff as they work to provide an exceptional 9-1-1 program for the region. Although challenging, these temporary budget implications were not unexpected. NCT9-1-1 will remain committed to our mission of *Saving Lives and Making a Difference!*

## 9-1-1 SERVICES

The NCT9-1-1 service area includes 14 counties and five municipalities in Dallas County: Balch Springs, Cockrell Hill, Sachse, Seagoville and Wilmer. The District provides 9-1-1 services to over 40 Public Safety Answering Points (PSAPs). The Board of Managers, represented by elected officials in each county in the service area, provides policy oversight of the District. In addition, the Strategic Advisory Committee fosters cooperation, collaboration, planning, and engagement regarding regional plans. NCT9-1-1 continues to administer the regional 9-1-1 system by managing and improving existing services and planning for the future of 9-1-1.

NCT9-1-1's budget for FY2022 is \$11,214,250.00. New capital expenditures account for \$597,000 of this budget. Primary areas of focus for the upcoming year include:

### Network

The District has allocated approximately \$2.7M to network costs in FY2022. This includes \$755k in Next Generation 9-1-1 (NG9-1-1) core services which remains a focus for the district. NCT9-1-1 began implementation of NG9-1-1 in 2008 by building an IP infrastructure consisting of 9-1-1 equipment and systems, as well as a network that would act as the backbone for future applications. The network and systems have been implemented and updated in a phased approach. Today the network transport layer and core services serve as the infrastructure of the NCT9-1-1 system. That platform will allow work on some "no cost" applications and services that sit on the infrastructure and can enhance the overall services 9-1-1 can provide to protect our first responders and enhance the response for the public.

In addition, the network costs include \$944k in hardware and software maintenance, and \$118k in security items.

### Equipment/Software Support and Maintenance

Approximately \$949k of the FY2022 budget is for equipment/software support and maintenance. This includes several large software maintenance agreements and digital mapping services.

### County Reimbursements

Approximately \$590k of the FY2022 budget is set aside for county reimbursements including \$420k for county addressing reimbursement and \$170k for recorder reimbursements. This is the maximum county reimbursements available; however, actuals may be lower based on county addressing accuracy and recorders purchased.

### Contract Services

NCT9-1-1 utilizes the expertise of strategic consultants at various times throughout the year. The maximum budget for this item is \$175k; however, expenses are based on hours worked and actual expenses may be less. This is a reduction from the



FY2021 budget of \$250k. The program continues to reduce the budget required for external contractors in order to pay required expenses to maintain our current level of 9-1-1 services.

**Proposed Fiscal Year 2022 Revenue Budget**  
**Budget Period: 10/01/2021-09/30/2022**  
**Schedule A**

<b>North Central Texas Emergency Communications District</b> <b>Proposed Fiscal Year 2022 Funding Sources</b> <b>Budget Period: 10/01/2021 - 09/30/2022</b> <b>Schedule A</b>
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	Fiscal Year 2020 Actual	Fiscal Year 2021 Budget	Proposed FY 2022	Comparison FY 2021 Budget	
				Amount Change	Percentage Change
<b>Total Resources Available</b>					
<b>Revenue</b>					
Wireless Funding CSEC (1)	\$ 8,571,521	\$ 8,500,000	\$ 9,060,000	\$ 560,000	6.59%
Landline Receipts from Providers (2)	1,853,370	1,800,000	1,550,000	(250,000)	-13.89%
Other Revenue	1,137		7,000	7,000	100.00%
<b>Subtotal Revenue</b>	\$ 10,426,028	\$ 10,300,000	\$ 10,617,000	\$ 317,000	3.08%
Capital Replacement Fund Balance Drawdown (3)			597,250	597,250	-
<b>Total Resources Available</b>	\$ 10,426,028	\$ 10,300,000	\$ 11,214,250	\$ 914,250	8.88%

- 1 Wireless estimate includes NCT9-1-1 increase in State collections since January 2021.
- 2 Landline revenues are based on fiscal year 2021 projection less 6% for decreasing usage. Landline usage decreased approximately 6% each of the last two fiscal years.
- 3 Capital Replacement Fund Balance Drawdown reflects a portion of the \$2.8 million fund balance projected for the end of FY 2021.

Largest Landline Providers:	Avg Monthly Receipts
Southwestern Bell	39,000
Spectrum Advanced Services	27,000
CenturyLink	9,400
AT&T Corp	8,800
Frontier	5,500
Total of largest providers	\$ 89,700
Annual amount from targets providers	\$ 1,076,400



**Proposed Fiscal Year 2022 Operating Expenses**  
**Budget Period: 10/01/2021-09/30/2022**  
**Schedule B**

Budget Category	Fiscal Year 2020 Actual	Fiscal Year 2021 Budget	Proposed FY 2022	Comparison FY 2021 Budget	
				Amount Change	Percentage Change
<b>Non-Capital Expenditures</b>					
<b>NCT9-1-1 Staff Costs</b>					
FTE Authorized	33	33	33	-	0.00%
FTE Funded	29	30	30	-	0.00%
PTE	0	-	3	3	-
Salaries (1)	\$ 2,030,046	\$ 2,147,340	\$ 2,338,980	\$ 191,640	8.92%
Fringe Benefits (2)	907,781	1,058,640	1,141,420	82,780	7.82%
Indirect Costs (3)	504,633	567,460	616,030	48,570	8.56%
Occupancy (4)	389,407	410,510	417,000	6,490	1.58%
NCTCOG IT Costs	196,309	196,600	176,000	(20,600)	-10.48%
Travel (5)	21,501	65,710	56,300	(9,410)	-14.32%
Other Staff Costs	250,871	336,840	311,040	(25,800)	-7.66%
<b>Total NCT9-1-1 Staff Costs</b>	\$ 4,300,548	\$ 4,783,100	\$ 5,056,770	\$ 273,670	5.72%
<b>Cost of Operations</b>					
Network (6)	\$ 2,219,152	\$ 2,599,240	\$ 2,661,650	\$ 62,410	2.40%
Equipment & Software Support & Maintenance (7)	454,729	886,830	948,830	62,000	6.99%
Contract Services (8)	311,388	381,950	317,990	(63,960)	-16.75%
Public Education	32,760	64,000	70,000	6,000	9.38%
PSAP Training	8,784	46,250	58,050	11,800	25.51%
County Reimbursements	542,943	590,000	590,000	-	0.00%
Telecom (9)	640,709	532,450	583,880	51,430	9.66%
<b>Total Cost of Operations</b>	\$ 4,210,465	\$ 5,100,720	\$ 5,230,400	\$ 129,680	2.54%
<b>NCTCOG Admin / Legal (Schedule C)</b>	\$ 277,132	\$ 315,550	\$ 329,830	\$ 14,280	4.53%
<b>Total Non-Capital Expenditures</b>	\$ 8,788,145	\$ 10,199,370	\$ 10,617,000	\$ 417,630	4.09%
<b>Capital Expenditures (10)</b>	\$ 68,231		\$ 597,250	\$ 597,250	100.00%
<b>Total Expenditures</b>	\$ 8,856,376	\$ 10,199,370	\$ 11,214,250	\$ 1,014,880	9.95%



**Proposed Fiscal Year 2022 Operating Expenses**  
**Budget Period: 10/01/2021-09/30/2022**  
**Schedule B Notes**

1. **Salaries-** Addition of three (3) part-time intern positions in FY 2022. Three (3) FTE Positions will remain authorized but unfilled until funding is available. No change in funded FTEs as compared to the FY 2021 budget.
2. **Fringe Benefits-** Fringe benefits are 48.8% of salaries. This is a slight decrease from FY 2021 (49.3%).
3. **Indirect Costs-** Indirect costs remain unchanged from FY 2021, totaling 17.7% of salaries plus fringe benefits.
4. **Occupancy-** Rent totals \$21.95 per square foot. NCT9-1-1 currently rents 19,000 square feet. This is a \$0.34 per square foot increase as compared to FY 2021 budget primarily due to the 2% annual adjustment plus increase in building operational expenses.
5. **Travel-** Travel is reduced due to COVID travel restrictions and aligns with actual costs from prior years.
6. **Network-** Network costs are primarily for 9-1-1 technical infrastructure. The major costs include:
  - NextGen core services - \$755,000
  - Telecommunication transport costs - \$732,000
  - System security - \$118,000
  - Software license renewals - \$847,000
  - Microwave Towers maintenance agreement - \$100,000
7. **Equipment and Software Support & Maintenance-** Increase as compared to the FY2021 budget is primarily due to:
  - Drones and accessories for the GIS team increase of \$33,000.
  - GeoCom DataHub maintenance increase of \$15,000.
8. **Contract Services-** Changes in contracts for FY 2022 include:
  - Strategic Consulting Services with Mission Critical Partners reduced \$75,000 as compared to the FY 2021 budget.
9. **Telecom-** Increase is primarily due to:
  - Increase in AT&T legacy network connections at the Data Centers.
10. **Capital Costs** – Capital costs for FY 2022 include:
  - Microwave Tower - \$50,000
  - GDT Software - \$237,650
  - Oracle SD-WAN replacement - \$ 140,000
  - PSAP AC/DC Power Supply - \$137,600
  - Data Center Power Distribution Units (PDU) - \$32,000



**Proposed Fiscal Year 2022 NCTCOG Fiscal Agent Support**  
**Budget Period: 10/01/2021-09/30/2022**

**Schedule C**

Budget Category	Fiscal Year 2021 Budget	Proposed FY 2022 Budget			Comparison FY 2021 Budget	
		Accounting	Legal	Total	Amount Change	Percentage Change
FTE	1.77	1.60	0.14	1.74	(0.03)	-1.69%
PTE						0.00%
Salaries	\$ 154,240	\$ 142,030	\$ 19,410	\$ 161,440	\$ 7,200	4.67%
Fringe Benefits	76,350	69,310	9,470	78,780	2,430	3.18%
Indirect Costs	40,810	37,410	5,110	42,520	1,710	4.19%
Facilities Allocation	6,840	8,690	880	9,570	2,730	39.91%
Network Services Allocation	15,980	14,480	1,250	15,730	(250)	-1.56%
Travel	1,600	1,600		1,600	-	0.00%
Audit Services	16,000	16,400		16,400	400	2.50%
Staff Support	1,330	1,390		1,390	60	4.51%
Training / Professional Development	2,400	2,400		2,400	-	0.00%
<b>Total NCTCOG ADMIN / LEGAL</b>	<b>\$ 315,550</b>	<b>\$ 293,710</b>	<b>\$ 36,120</b>	<b>\$ 329,830</b>	<b>\$ 14,280</b>	<b>4.53%</b>







**Proposed Fiscal Year 2022 Funded Staffing Summary**  
**Budget Period: 10/01/2021-09/30/2022**

**Schedule D Notes**

- ( a ) Change Operations Supervisor to Operations Manager.
- ( b ) One Project Specialist position change to Strategic Services Coordinator.
- ( c ) Vacant Tech Specialist IV position reduced to Tech Specialist III.
- ( d ) Interns added to FY 2022 funded budget for 2D Floorplan Project.



**North Central Texas Emergency Communications District**

**Item # 2021-09-04**

Meeting Date: September 2, 2021

Submitted By: Jessie Shadowens-James  
9-1-1 Strategic Services Manager

Item Title: Resolution Authorizing a Contract with Mission Critical Partners, LLC, for Public Safety Strategic Consulting

The North Central Texas Emergency Communications District (NCT9-1-1) utilizes public safety consultants to complete a variety of projects for the program. Examples include, but are not limited to: network design, contingency planning, equipment installation, contract negotiation, technical requirement writing, and pre-procurement research. These consultants are utilized to supplement in-house expertise and third-party contractors.

In previous years, these consultants have been procured utilizing cooperative purchasing mechanisms such as the Department of Information Resources contracts.

In coordination with NCT9-1-1 Program staff, last year the North Central Texas Council of Governments (NCTCOG) SHARE cooperative purchasing program conducted a procurement for public safety strategic consulting services. In August 2019, NCTCOG entered into contract #2019-074 with Mission Critical Partners, LLC, as part of its SHARE cooperative purchasing program. NCT9-1-1 is able to utilize this cooperative contract which satisfies local procurement requirements.

A draft resolution authorizing a FY 2022 contract with Mission Critical Partners, LLC, in an amount not to exceed \$175,000, is attached for Board consideration.

I will be available to answer any questions at the Board meeting.



Item # 2021-09-04

**RESOLUTION AUTHORIZING A CONTRACT WITH MISSION CRITICAL PARTNERS, LLC, FOR  
PUBLIC SAFETY STRATEGIC CONSULTING**

**WHEREAS**, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

**WHEREAS**, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

**WHEREAS**, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

**WHEREAS**, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Public Safety Answering Points within its 9-1-1 service area; and,

**WHEREAS**, NCT9-1-1 desires to enter into a contract with Mission Critical Partners, LLC, to provide various public safety related consulting services utilizing NCTCOG SHARE contract #2019-074; and,

**WHEREAS**, NCT9-1-1 has complied with State regulations regarding contract and procurement proceedings.

**NOW, THEREFORE, BE IT HEREBY RESOLVED THAT:**

**Section 1.** A contract between NCT9-1-1 and Mission Critical Partners, LLC, for public safety strategic consulting, in an amount not to exceed \$175,000, be and is hereby approved.

**Section 2.** The Executive Director or designee is authorized execute agreements necessary to carry out this program, in the name of the North Central Texas Emergency Communications District.

**Section 3.** This resolution shall be in effect immediately upon adoption.

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Roger Deeds  
North Central Texas Emergency Communications District  
Sheriff, Hood County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on September 2, 2021.

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Hal Richards  
North Central Texas Emergency Communications District  
Judge, Kaufman County



**FINANCIAL STATUS REPORT**  
FOR NINE MONTHS ENDING: JUNE 30, 2021

<b>REVENUES: (1)</b>					
Revenue Category	Revenue Budget	9 Mo. Target	Actual Revenue	Amount Remaining	% of Target Earned
Wireless	8,500,000	6,375,000	6,791,775	1,708,225	106.54%
Landline	1,800,000	1,350,000	1,284,878	515,122	95.18%
Other Revenue	0	0	6,086	(6,086)	-
<b>Total Revenue</b>	<b>10,300,000</b>	<b>7,725,000</b>	<b>8,082,740</b>	<b>2,217,260</b>	<b>104.63%</b>
<b>EXPENDITURES:</b>					
<b>NCT9-1-1 STAFF COSTS (2)</b>					
Category	Budget	9 Mo. Target	Actual Expenditures	Amount Remaining	% of Target Expended
Salaries	2,147,340	1,610,505	1,538,258	609,082	95.51%
Fringe Benefits	1,058,640	793,980	744,506	314,134	93.77%
NCTCOG Indirect Costs	567,460	425,595	404,049	163,411	94.94%
Occupancy	410,510	307,883	304,168	106,342	98.79%
NCTCOG Information Technology	196,600	147,450	147,430	49,170	99.99%
Travel	65,710	49,283	2,334	63,376	4.74%
Other Staff Costs	336,840	252,630	100,783	236,057	39.89%
<b>Total NCT9-1-1 Staff Costs</b>	<b>4,783,100</b>	<b>3,587,326</b>	<b>3,241,527</b>	<b>1,541,573</b>	<b>90.36%</b>
<b>FISCAL AGENT SUPPORT (3)</b>					
Category	Budget	9 Mo. Target	Actual Expenditures	Amount Remaining	% of Target Expended
Administrative, Legal Support	315,550	236,663	219,905	95,645	92.92%
<b>COST OF OPERATIONS (4)</b>					
Categories	Budget	9 Mo. Target	Actual Expenditures	Amount Remaining	% of Target Expended
9-1-1 Network	2,599,240	1,949,430	1,924,074	675,166	98.70%
Equipment and Software Supp & Maint	886,830	665,123	489,273	397,557	73.56%
Contract Services	381,950	286,463	65,012	316,938	22.69%
Communications (Public Education)	64,000	48,000	26,170	37,830	54.52%
PSAP Training	46,250	34,688	7,903	38,347	22.78%
Telecom	532,450	399,338	377,706	154,745	94.58%
County Reimbursements	590,000	442,500	446,902	143,098	100.99%
<b>Total Cost of Operations</b>	<b>5,100,720</b>	<b>3,825,542</b>	<b>3,337,040</b>	<b>1,763,680</b>	<b>87.23%</b>
<b>CAPITAL EXPENDITURES</b>					
Category	Budget	9 Mo. Target	Actual Expenditures	Amount Remaining	% of Target Expended
Capital Expenditures	0	0	0	0	0.00%
<b>TOTAL EXPENDITURES</b>					
Category	Budget	9 Mo. Target	Actual Expenditures	Amount Remaining	% of Target Expended
<b>Totals</b>	<b>10,199,370</b>	<b>7,649,531</b>	<b>6,798,472</b>	<b>3,400,898</b>	<b>88.87%</b>

**NOTES**

Reference No.	Category	Description
1	Wireless / Landline Revenue	<p>Total Revenues are 105% of the nine (9) month target.</p> <p>A. Wireless revenue -(107% of target)</p> <ol style="list-style-type: none"> <li>1. Wireless receipts to the Comptroller has increased 3% this fiscal year compared to same nine (9) months last year.</li> <li>2. NCT9-1-1 percentage of state wireless revenue increased 3% beginning in January 2021</li> </ol> <p>B. Landline revenue - (95% of target)</p> <ol style="list-style-type: none"> <li>1. Landline budget was based on limited information in the spring of 2020. Actual revenues have been less than expected. This decreasing trend is expected to continue.</li> <li>2. Received \$26,000 from fiscal year 2019.</li> </ol> <p>C. Local revenue was not included in the fiscal year 2021 budget. Amounts include \$6,000 microwave tower rental space and remainder is for interest earned on investments.</p>
2	NCT9-1-1 Staff Costs	<p>Costs total 90% of the nine (9) month target.</p> <p>A. Salaries, fringe benefits and indirect costs-(95% of target)- below target primarily due to equivalent of one and a half (1.5) unfilled positions.</p> <p>B. Travel-( 5% of target)- Due to COVID, travel has been restricted.</p> <p>C. Other staff costs-( 40% of target)</p> <ol style="list-style-type: none"> <li>1. Less training and development than planned. Same as travel, out of town training is currently limited. These were on hold most of the year. This accounts for \$38,000 of the straight-line target variance.</li> <li>2. Texas 9-1-1 Alliance fees are paid annually at the end of the year. This accounts for \$67,000 of the straight-line target variance.</li> <li>3. As of June, there have limited purchases of laptops and other non-capitalized equipment accounting for \$26,000 of the straight-line target variance.</li> <li>4. Fleet operating costs were below target for the fiscal year. This was primarily due to COVID travel restrictions. Maintenance and fuel costs were primary categories below plan. This accounts for \$15,000 of the straight-line target variance.</li> </ol>
3	Fiscal Agent Support	<p>Costs total 93% of the nine (9) month target. Includes costs for NCTCOG administration support (accounting) and legal services.</p> <p>A. Legal team is 50% of target hours through June.</p> <p>B. There has not been any travel or employee development through June due to COVID restrictions.</p>

**NOTES (Continued)**

Reference No.	Category	Description
4	Cost of Operations	<p>Costs total 87% of the nine (9) month target</p> <p>A. Equipment and Software Support and Maintenance-(74% of target)</p> <p>Under target primarily due to the following:</p> <ol style="list-style-type: none"> <li>1. Rapid Deploy dispatch mapping accounts for \$148,000 of the target variance. Software is now in place and monthly billings have commenced.</li> <li>2. Kazoo was not renewed this fiscal year accounting for \$18,000 of the target variance.</li> </ol> <p>B. Contract Services-(23% of target) - Primarily due to two factors:</p> <ol style="list-style-type: none"> <li>1. Less projects than projected for strategic consulting. <ul style="list-style-type: none"> <li>- Strategic consulting with MCP accounts for \$177,000 of the target variance.</li> </ul> </li> <li>2. Annual recurring payments not paid as of June. <ul style="list-style-type: none"> <li>- ESRI Enterprise Advantage Program (EEAP) accounts for \$19,000 of the target variance.</li> <li>- Greater Harris County infrastructure costs accounts for \$19,000 of the target variance.</li> </ul> </li> </ol>

**Attachment E**  
**Culture Champion**  
**3rd Quarter 2021**

**Danette Bradshaw**

Values Exhibited:

Collaboration and Commitment

As part of the Regional GIS Data Quality Control (RGDQC) project, Danette exhibited **Collaboration** as she worked with internal staff and vendors.

Danette has been the lead for the RGDQC project for a couple of years, working diligently to fine-tune the processes and spending considerable time working with the vendor and staff. She worked to improve the product in order to provide best-in-class GIS data for our region's public safety. Danette has also been researching and training on our other offerings to ensure NCT9-1-1 GIS has the best tools for our Addressing Authorities.



HEART



COURAGE



ATTITUDE

Danette continuously proves her **Commitment** to public safety. Danette exhibits solid leadership skills within the department and with NCT9-1-1's regional stakeholders. Danette is a great team player. She stays positive and builds great camaraderie, even when faced with roadblocks.

**Training**

Number of Agencies:

Total Number of Attendees:

<u>Date</u>	<u>Course Name</u>	<u>Course Description</u>	<u>Number of Attendees</u>	<u>Agencies</u>
06/23/2021-06/25/2021	Communication Training Officer #5304	3 Day/24 hour course to prepare licensed telecommunicator to become Communication Training Officer. This course covers teaching and learning styles, documentation and training evaluation.	1/12/1900	Seagoville PD Irving PD Terrell PD Forney PD Kaufman Co So Collin Co So Palo Pinto PD Mineral Wells PD

**Quality Assurance / Monitoring**

Number of Monitoring Visits

32

Number of Findings: 0

Erath County Sheriff's Office	Bridgeport Police Department
Mineral Wells Police Department	Decatur Police Department
Palo Pinto County Sheriff's Office	LifeCare EMS
Stephenville Police Department	Parker County Sheriff's Office
Balch Springs Police Department	Springtown Police Department
Cockrell Hill Police Department	Weatherford Police Department
Forney Police Department	Wise County Sheriff's Office
Kaufman County Regional Communications Centter	Corsicana Police Department
Seagoville Police Department	Ellis County Sheriff's Office
Terrell Police Department	Navarro County Sheriff's Office
Wilmer Police Department	NEED
Commerce Police Department	Waxahachie Police Department
Greenville Police Department	
Hunt County Sheriff's Office	
Rockwall County Sheriff's Office	
Rockwall Police Department	
Allen Police Department	
Frisco Police Department	
Prosper Police Department	



**Communication  
Facebook**

<u>Dates</u>	<u>Total Reach</u>	<u>Total Impression</u>	<u>Engaged Users</u>	<u>Negative Feedback</u>
May-21	8559	8803	494	29
Jun-21	13407	14127	1180	34
Jul-21	41918	43912	3138	21

**Twitter**

<u>Date</u>	<u>Impressions</u>	<u>Engagements</u>	<u>Retweets</u>	<u>Likes</u>	<u>Clicks</u>	<u>Expands</u>	<u>Followers</u>
May-21	16786	299	51	88	24	63	0
Jun-21	8149	102	12	36	19	17	5
Jul-21	11923	203	23	68	43	32	5

**Website  
Home Page Views**

<u>Date</u>	<u>Unique View</u>	<u>Users</u>	<u>Bounce Rate</u>	<u>Time on Page</u>
May-21	15168	14927	1	0:22
Jun-21	12812	12675	1	0:23
Jul-21	13912	13598	1	0:23

**Sources Overview**

<u>Date</u>	<u>Direct Traffic</u>	<u>Referrals</u>	<u>Social Media</u>	<u>Search</u>	<u>Email</u>	<u>Paid</u>
May-21	7484	110	247	4522	89	127
Jun-21	7335	116	212	5140	45	5
Jul-21	7544	471	211	5857	59	3

**Public Education Supplies**

<u>Date</u>	<u>Total Supplies Disbursed</u>
May-21	25950
Jun-21	2950
Jul-21	0

**Public Education Events**

<u>Date</u>	<u>Name of Event</u>	<u>Agency</u>
Jun-21	Weatherford Event	NCT9-1-1 Staff
Jun-21	Terrell Event	Terrell Police Department
Jun-21	Windsong Safety Event	Prosper Police Department
Jul-21	Fourth of July Parade	Erath County Sheriff's Office
Jul-21	Freedom Fest	Frisco Police Department

**Service Interruptions**  
**Number of Outages: 0**

Agency	Date	Hours	Reason	How were calls handled	Responsible Party



**GIS Errors**

<b>County</b>	<b>May-21</b>	<b>Jun-21</b>	<b>Jul-21</b>
Collin	102	100	117
Dallas	63	255	20
Ellis	21	58	12
Erath	32	22	3
Hood	0	6	0
Hunt	50	38	3
Johnson	120	161	64
Kaufman	26	14	7
Navarro	40	41	19
Palo Pinto	180	271	152
Parker	162	6	0
Rockwall	0	0	16
Somervell	29	44	114
Wise	1,089	1,106	1,117



PSAP Call Volume Statistics  
May-21

PSAP	WIRELINE	VOIP	WIRELESS	TEXT	TELEMATICS	TOTAL	NON INITIALIZED	ABANDONED
ALLEN POLICE DEPARTMENT	139	114	3,151	43	9	3,456	0	316
BALCH SPRINGS POLICE DEPARTMENT	43	54	2,745	5	4	2,851	0	237
BRIDGEPORT POLICE DEPARTMENT	193	6	132	3	0	334	0	10
CLEBURNE POLICE DEPARTMENT	124	32	1,559	1	0	1,716	0	86
COCKRELL HILL POLICE DEPARTMENT	50	7	33	0	0	90	0	3
COLLIN COUNTY SHERIFF'S DEPARTMENT	143	96	5,999	33	5	6,276	0	661
COMMERCE POLICE DEPARTMENT	12	21	235	5	1	274	0	26
CORSICANA POLICE DEPARTMENT	198	66	1,345	12	1	1,622	0	108
DECATUR POLICE DEPARTMENT	51	38	401	6	0	496	0	41
DUBLIN POLICE DEPARTMENT	0	0	0	0	0	0	0	0
ELLIS COUNTY SHERIFF'S DEPARTMENT	69	28	3,809	9	9	3,924	0	387
ERATH COUNTY SHERIFF'S DEPARTMENT	19	3	913	0	1	936	0	111
FORNEY POLICE DEPARTMENT	38	36	1,030	10	3	1,117	0	116
FRISCO POLICE DEPARTMENT	321	240	6,388	21	15	6,985	0	972
GREENVILLE POLICE DEPARTMENT	127	107	1,918	18	4	2,174	0	197
HOOD COUNTY SHERIFF'S DEPARTMENT	256	50	2,275	9	4	2,594	0	270
HUNT COUNTY SHERIFF'S DEPARTMENT	124	25	3,197	15	8	3,369	0	381
JOHNSON COUNTY ESD	108	54	957	0	0	1,119	0	1
JOHNSON COUNTY SHERIFF'S OFFICE	142	83	4,393	9	0	4,627	0	419
KAUFMAN COUNTY REGIONAL COMMUNICATION CENTER	195	57	5,488	23	3	5,766	0	543
LIFECARE EMS	79	38	679	0	2	798	0	0
MCKINNEY POLICE DEPARTMENT	242	302	5,880	46	20	6,490	0	664
MINERAL WELLS POLICE DEPARTMENT	52	57	701	22	2	834	0	87
MURPHY POLICE DEPARTMENT	12	20	288	2	4	326	0	24
NAVARRO COUNTY SHERIFF'S DEPARTMENT	103	79	1,910	5	1	2,098	0	178
NORTH ELLIS EMERGENCY DISPATCH	88	1	2,150	18	2	2,259	0	190
PALO PINTO COUNTY SHERIFFS DEPARTMENT	38	9	902	5	2	956	0	112
PARKER COUNTY SHERIFF'S DEPARTMENT	135	26	4,327	2	9	4,499	0	439
PROSPER POLICE DEPARTMENT	34	14	835	8	3	894	0	73
ROCKWALL COUNTY SHERIFF'S DEPARTMENT	81	9	1,813	48	3	1,954	0	186
ROCKWALL POLICE DEPARTMENT	194	75	2,214	12	10	2,505	0	265
SACHSE POLICE DEPARTMENT	17	67	469	4	0	557	0	52
SEAGOVILLE POLICE DEPARTMENT	47	26	1,603	2	1	1,679	0	169
SOMERVELL COUNTY SHERIFF'S DEPARTMENT	87	4	372	11	0	474	0	66
SPRINGTOWN POLICE DEPARTMENT	45	23	604	5	0	677	0	54
STEPHENVILLE POLICE DEPARTMENT	5	1	172	0	0	178	0	9
TERRELL POLICE DEPARTMENT	140	80	1,195	4	2	1,421	0	165
WAXAHACHIE POLICE DEPARTMENT	145	55	2,198	3	2	2,403	0	218
WEATHERFORD POLICE DEPARTMENT	104	61	1,491	2	13	1,671	0	117
WILMER POLICE DEPARTMENT	3	13	349	0	0	365	0	56
WISE COUNTY SHERIFF'S DEPARTMENT	65	20	2,264	23	13	2,385	0	192

Jun-21

PSAP	WIRELINE	VOIP	WIRELESS	TEXT	TELEMATICS	TOTAL	NON INITIALIZED	ABANDON
ALLEN POLICE DEPARTMENT	143	123	3,264	41	8	3,579	0	330
BALCH SPRINGS POLICE DEPARTMENT	51	48	2,725	7	2	2,833	0	227
BRIDGEPORT POLICE DEPARTMENT	216	4	160	2	0	382	0	11
CLEBURNE POLICE DEPARTMENT	119	54	1,464	6	3	1,646	0	111
COCKRELL HILL POLICE DEPARTMENT	70	6	54	0	0	130	0	8
COLLIN COUNTY SHERIFF'S DEPARTMENT	124	107	6,270	20	15	6,536	0	737
COMMERCE POLICE DEPARTMENT	12	24	242	3	0	281	0	23
CORSICANA POLICE DEPARTMENT	120	50	1,266	12	0	1,448	0	107
DECATUR POLICE DEPARTMENT	37	45	383	7	3	475	0	42
DUBLIN POLICE DEPARTMENT	0	0	0	0	0	0	0	0
ELLIS COUNTY SHERIFF'S DEPARTMENT	81	25	3,838	9	4	3,957	0	346
ERATH COUNTY SHERIFF'S DEPARTMENT	32	4	969	1	3	1,009	0	90
FORNEY POLICE DEPARTMENT	84	36	1,064	14	2	1,200	0	113
FRISCO POLICE DEPARTMENT	277	258	6,345	26	21	6,927	0	966
GREENVILLE POLICE DEPARTMENT	156	98	1,873	14	0	2,141	0	228
HOOD COUNTY SHERIFF'S DEPARTMENT	225	51	2,443	6	8	2,733	0	254
HUNT COUNTY SHERIFF'S DEPARTMENT	115	25	3,299	17	5	3,461	0	337
JOHNSON COUNTY ESD	123	71	977	0	2	1,173	0	3
JOHNSON COUNTY SHERIFF'S OFFICE	124	72	4,627	10	1	4,834	0	415
KAUFMAN COUNTY REGIONAL COMMUNICATION CENTER	126	58	5,483	28	15	5,710	0	574
LIFECARE EMS	73	40	724	0	0	837	0	0
MCKINNEY POLICE DEPARTMENT	220	305	5,821	61	14	6,421	0	659
MINERAL WELLS POLICE DEPARTMENT	53	55	750	25	2	885	0	80
MURPHY POLICE DEPARTMENT	28	19	309	1	0	357	0	25
NAVARRO COUNTY SHERIFF'S DEPARTMENT	90	78	1,860	7	2	2,037	0	192
NORTH ELLIS EMERGENCY DISPATCH	58	13	2,184	14	5	2,274	0	198
PALO PINTO COUNTY SHERIFFS DEPARTMENT	26	13	1,059	5	1	1,104	0	138
PARKER COUNTY SHERIFF'S DEPARTMENT	108	26	4,267	7	12	4,420	0	385
PROSPER POLICE DEPARTMENT	44	13	920	6	4	987	0	81
ROCKWALL COUNTY SHERIFF'S DEPARTMENT	88	22	1,983	47	11	2,151	0	191
ROCKWALL POLICE DEPARTMENT	174	101	2,405	10	15	2,705	0	295
SACHSE POLICE DEPARTMENT	19	63	460	17	0	559	0	53
SEAGOVILLE POLICE DEPARTMENT	48	64	1,539	4	3	1,658	0	200
SOMERVELL COUNTY SHERIFF'S DEPARTMENT	53	4	437	15	0	509	0	70
SPRINGTOWN POLICE DEPARTMENT	55	26	581	0	2	664	0	57
STEPHENVILLE POLICE DEPARTMENT	5	1	166	0	0	172	0	7
TERRELL POLICE DEPARTMENT	112	83	1,044	2	5	1,246	0	185
WAXAHACHIE POLICE DEPARTMENT	132	60	2,300	7	4	2,503	0	195
WEATHERFORD POLICE DEPARTMENT	117	55	1,379	13	0	1,564	0	123
WILMER POLICE DEPARTMENT	2	25	448	1	0	476	0	55
WISE COUNTY SHERIFF'S DEPARTMENT	44	21	2409	7	7	2488	0	226

Jul-21

PSAP	WIRELINE	VOIP	WIRELESS	TEXT	TELEMATICS	TOTAL	NON INITIALIZED	ABANDON
ALLEN POLICE DEPARTMENT	244	141	3,224	44	11	3,664	0	377
BALCH SPRINGS POLICE DEPARTMENT	53	55	2,896	14	1	3,019	0	219
BRIDGEPORT POLICE DEPARTMENT	225	5	159	2	1	392	0	17
CLEBURNE POLICE DEPARTMENT	167	43	1,478	12	0	1,700	0	122
COCKRELL HILL POLICE DEPARTMENT	76	12	53	0	2	143	0	3
COLLIN COUNTY SHERIFF'S DEPARTMENT	103	100	6,589	42	22	6,856	0	744
COMMERCE POLICE DEPARTMENT	23	17	226	3	0	269	0	22
CORSICANA POLICE DEPARTMENT	115	51	1,300	8	3	1,477	0	96
DECATUR POLICE DEPARTMENT	56	47	452	5	0	560	0	65
DUBLIN POLICE DEPARTMENT	0	0	0	0	0	0	0	0
ELLIS COUNTY SHERIFF'S DEPARTMENT	78	22	3,526	7	7	3,640	0	439
ERATH COUNTY SHERIFF'S DEPARTMENT	66	8	934	1	2	1,011	0	114
FORNEY POLICE DEPARTMENT	54	37	1,205	12	2	1,310	0	113
FRISCO POLICE DEPARTMENT	263	329	6,602	21	28	7,243	0	1,019
GREENVILLE POLICE DEPARTMENT	172	97	2,092	10	2	2,373	0	181
HOOD COUNTY SHERIFF'S DEPARTMENT	239	44	2,547	9	7	2,846	0	299
HUNT COUNTY SHERIFF'S DEPARTMENT	157	27	3,726	9	9	3,928	0	369
JOHNSON COUNTY ESD	160	61	1,027	0	0	1,248	0	1
JOHNSON COUNTY SHERIFF'S OFFICE	133	66	4,736	23	0	4,958	0	476
KAUFMAN COUNTY REGIONAL COMMUNICATION CENTER	152	53	5,986	26	1	6,218	0	610
LIFECARE EMS	77	52	770	0	1	900	0	0
MCKINNEY POLICE DEPARTMENT	230	341	5,926	58	14	6,569	0	763
MINERAL WELLS POLICE DEPARTMENT	63	53	770	22	0	908	0	91
MURPHY POLICE DEPARTMENT	27	21	290	8	1	347	0	38
NAVARRO COUNTY SHERIFF'S DEPARTMENT	145	59	1,955	7	8	2,174	0	183
NORTH ELLIS EMERGENCY DISPATCH	69	6	2,335	13	6	2,429	0	253
PALO PINTO COUNTY SHERIFFS DEPARTMENT	31	13	1,247	25	9	1,325	0	180
PARKER COUNTY SHERIFF'S DEPARTMENT	126	38	4,556	12	18	4,750	0	502
PROSPER POLICE DEPARTMENT	36	15	905	7	2	965	0	96
ROCKWALL COUNTY SHERIFF'S DEPARTMENT	39	15	1,978	51	6	2,089	0	205
ROCKWALL POLICE DEPARTMENT	207	75	2,367	14	10	2,673	0	281
SACHSE POLICE DEPARTMENT	18	60	620	21	2	721	0	55
SEAGOVILLE POLICE DEPARTMENT	29	48	1,493	6	6	1,582	0	179
SOMERVELL COUNTY SHERIFF'S DEPARTMENT	84	5	545	17	0	651	0	80
SPRINGTOWN POLICE DEPARTMENT	47	33	630	1	1	712	0	71
STEPHENVILLE POLICE DEPARTMENT	11	3	189	0	0	203	0	11
TERRELL POLICE DEPARTMENT	151	91	1,175	4	6	1,427	0	215
WAXAHACHIE POLICE DEPARTMENT	156	84	2,239	5	7	2,491	0	261
WEATHERFORD POLICE DEPARTMENT	103	68	1,431	20	8	1,630	0	117
WILMER POLICE DEPARTMENT	7	22	432	9	0	470	0	62
WISE COUNTY SHERIFF'S DEPARTMENT	67	18	2,469	10	5	2,569	0	211

Officer	Last Name	Fist Name	Entity	Appointee Title	3/5/2020	6/4/2020	9/3/2020	12/3/2020	3/4/2021	6/3/2021
President	Deeds	Roger	Hood County	Sheriff	P	P	P	P	P	P
VP	Hodges	Jeff	City of Prosper	Councilmember	P	P	P	P	P	P
Secretary	Richards	Hal	Kaufman County	Judge	A	P	P	A	A	P
	Akin	N. Lane	Wise County	Sheriff	P	P	P	P	P	P
	Berthiaume	Jennifer	City of Murphy	Mayor Pro Tem	Vacant	P	P	P	P	P
	Chambers	Danny	Somervell County	Judge	P	P	P	P	P	P
	Coates	Matt	Erath County	Sheriff	A	A	A	A	P	A
	Crews	Kerry	Hunt County	Judge (JOP)	Vacant	P	P	P	A	A
	Deen	Pat	Parker County	Judge	n/a	n/a	n/a	n/a	A	A
	Frazier	Frederick	City of McKinney	Councilmember	n/a	n/a	n/a	n/a	A	P
	Garrett	Terry	Rockwall County	Sheriff	n/a	n/a	n/a	n/a	P	P
	Hale	Darrell	Collin County	Commissioner	n/a	n/a	n/a	n/a	P	P
	Bickerstaff	Jeff	Dallas Co. Cities	Mayor Pro Tem	n/a	n/a	n/a	n/a	n/a	n/a
	Long	Shane	Palo Pinto County	Judge	A	A	P	P	P	A
	Perry	Eddie	Navarro County	Commissioner	A	P	A	A	A	A
	Schulmeister	Chris	City of Allen	Councilmember	n/a	n/a	n/a	n/a	P	P
	Stinson	Randy	Ellis County	Commissioner	P	P	P	P	A	P
	White	Mike	Johnson County	Commissioner	n/a	n/a	n/a	n/a	P	P

Attendance Code: P= Present; A=Absent; n/a=Board member not appointed; Vacant= Board member not appointed- lapse in reappointment.

VACANT City of Frisco