Public Hearing & Board of Managers Meeting

December 2, 2021

12:30PM

600 Six Flags Drive Suite 226 Training Room A & B NCT941-1

North Central Texas Emergency Communications District





PUBLIC HEARING – 12:30 PM

Public hearing on the continuation of the North Central Texas Emergency Communications District (NCT9-1-1) and the 9-1-1 emergency service fee.



Call to Order

Item 1: Approval of September 2, 2021, Minutes



Item 2: Resolution Approving the Continuation of the NCT9-1-1 District

- Created December 5, 2018, pursuant to Chapter 772, Subchapter H, Texas Health and Safety Code
- Public review hearing required prior to the third anniversary.



Item 3: Resolution Authorizing a Contract with GeoComm, Inc. for Annual Software Support

- Software support and maintenance for mission critical public safety GIS software
- For a period of 12 months ending November 30, 2022
- Procured using Texas SHARE contract (2020)
- NTE \$125,000



Item 4: Resolution Amending the NCT9-1-1 Policy for ECC Management

- Originally approved June 2020
- Updated version includes appeals/escalation process
- Replaces PSAP with ECC
- Vetted through the Strategic Advisory Committee



Item 5: Resolution Adopting the NCT9-1-1 Policy for Boundary Changes and Annexations

- Boundary accuracy is essential for routing of 9-1-1 calls (voice) and requests for service (data).
- Recent disputes over county boundaries have highlighted need for a policy to outline how boundary changes within 9-1-1 systems will be made.
- Vetted through the Strategic Advisory Committee.



September 2021 Financial Status Report – Background

- September represents twelve (12) months of fiscal year 2021.
- Target represents fiscal year 2021 budget.
- Preliminary fiscal year 2021 results. Final audited statements to be presented in March 2022.



September 2021 Financial Status Report – Summary

- Revenues total \$10.9 million or 105% of the twelve (12) month target.
- Expenses total \$8.8 million or 87% of the twelve (12) month target.



<u>September 2021 Financial Status Report – Revenue</u>

- Revenues totaled \$10.9 million for the twelve (12) months or 105% of target.
 - > Wireless revenue totaled 108% of target for the twelve (12) months totaling \$9.2 million.
 - Wireless receipts to the State has increased 3% from same period last year
 - NCT9-1-1 percentage of State collections increased 3% in January
 - > Landline revenue totaled 94% of target for the twelve (12) months totaling \$1.7 million
 - Receipts have been less than expected.
 - Received \$26,000 from fiscal year 2019



September 2021 Financial Status Report – Expenses

- Expenses totaled \$8.8 million for the twelve (12) months or 87% of target.
 - Staff costs totaled \$4.2 million for the twelve (12) months or 88% of target.
 - Below target due to two (2) unfilled staff positions and restricted travel due to COVID.
 - Actual fringe benefits and NCTCOG indirect costs below budgeted for the twelve (12) months.
 - Fiscal Agent support totaled \$279,000 or 89% of target
 - Below target due to fewer legal hours charged this fiscal year than planned.
 - Cost of Operations totaled \$4.3 million or 85% of target.



<u>September 2021 Financial Status Report – Next Steps</u>

- Continue to monitor fiscal year 2022 actual results against target.
- Deliver and present final audited fiscal year 2021 financial report during the March 2022 meeting.
- Present financial status reports throughout the year.
- Answer any questions today



Item 7: Director's Report

- Meeting Dates- 2nd Wednesday
- Board Appointments
 - Ellis County, Hood County, Hunt County, Navarro County, Parker County, Dallas Co. Cities, City of McKinney, City of Murphy, City of Prosper
- Culture Champion
- Accomplishments
- NG Funding Update
- Attendance

Next Meeting- TBD

4th Quarter Culture Champion Brittney Burross

