



North Central Texas Emergency Communications District Board of Managers Meeting

December 14, 2022
12:30 PM

NCT9-1-1 Offices
600 Six Flags Drive
Arlington, Texas
Centerpoint III, 2nd Floor, 9-1-1 Training Room A

REGULAR SESSION

- Call to order time: _____
- Welcome and Introductions

PUBLIC COMMENT

Individuals may provide oral and/or written comments on any agenda item.

ACTION ITEMS

1. Approval of September 14, 2022, Minutes – President, Hal Richards
2. Resolution Authorizing a Contract with GeoComm, Inc. for Annual Software Support and Maintenance Renewal – LeAnna Russell
3. Resolution Authorizing an Interlocal Agreement with Denton County Area 9-1-1 District (Denco) for the Transfer of 9-1-1 Services and Fees – LeAnna Russell
4. Resolution Endorsing a Contract with General Datatech, L.P. (GDT) for Annual Software Support and Maintenance Renewals – Clay Dilday
5. Resolution Authorizing Contracts with AT&T and Lumen for VPLS Terrestrial Network Circuits – Clay Dilday
6. Resolution Authorizing a Contract with Solarwinds for Annual Software Support and Maintenance Renewals – Clay Dilday

INFORMATIONAL ITEMS

7. Quarterly Financial Report – Norman Marquart
8. Director's Report – Christy Williams

OTHER BUSINESS

9. Other Business
10. Adjourn

Next Meeting: TBD

A closed executive session may be held on any of the above agenda items when legally justified pursuant to Subchapter D of the Texas Open Meetings Act (Texas Government Code Chapter 551).



**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
9-1-1 BOARD OF MANAGERS MEETING**

Minutes – September 14, 2022
9-1-1 Training Center Room A
600 Six Flags Drive
Arlington, Texas

President, Hal Richards called the meeting of the NCT9-1-1 Board of Managers to order at 12:30 PM on September 14, 2022.

Members of the Board Present:

1. Hal Richards – President, County Judge, Kaufman County
2. N. Lane Akin – Vice- President, Sheriff, Wise County
3. Danny Chambers – County Judge, Somervell County
4. Dave Cornette – Councilmember, City of Allen
5. Kerry Crews – Judge (JOP), Hunt County
6. Roger Deeds – Sheriff, Hood County
7. Darrell Hale – Commissioner, Collin County
8. Jeff Hodges – Councilmember, City of Prosper
9. Randy Stinson – Commissioner, Ellis County
10. Mike White – Commissioner, Johnson County

Members of the Board Absent:

1. Jennifer Berthiaume – Secretary, Councilmember, City of Murphy
2. Matt Coates – Sheriff, Erath County
3. Dr. Gere' Feltus – Councilmember, City of McKinney
4. Terry Garrett – Sheriff, Rockwall County
5. Shane Long – County Judge, Palo Pinto County
6. Eddie Perry – Commissioner, Navarro County

Members of the Staff Present:

1. Mike Eastland – NCTCOG Executive Director
2. Christy Williams – Director of NCT9-1-1
3. Clay Dilday – 9-1-1 Technology Manager
4. Kari Gamez – 9-1-1 Sr. Administrative Assistant
5. Steven Gorena – 9-1-1 Field Support Supervisor
6. Maura Hickey – 9-1-1 Strategic Services Coordinator
7. Ken Kirkpatrick – Counsel for NCT9-1-1
8. Maggie Lira – NCTCOG Controller
9. Norman Marquart – NCTCOG Fiscal Manager
10. Monte Mercer – NCTCOG Deputy Executive Director
11. Kristin McKinney – 9-1-1 Visual Media Coordinator
12. Hilaria Perez – 9-1-1 Admin Program Coordinator
13. James Powell – Deputy Counsel for NCT9-1-1
14. Molly Rendon – NCTCOG Director of Administration
15. Randy Richardson – NCTCOG Assistant Director of Finance

REGULAR SESSION

Action:

Item 1 Approval of June 8, 2022, Minutes

President Hal Richards stated that the minutes to be approved were from the June 8, 2022, Board meeting.

Attachment A

Upon a motion by Councilmember Jeff Hodges (seconded by Councilmember Dave Cornette) and by unanimous vote of all members present, the Board approved the minutes of the June 8, 2022, Board of Managers meeting.

Item 2 Resolution Approving the Fiscal Year 2023 Strategic Plan

The North Central Texas Emergency Communications District (NCT9-1-1) develops a strategic plan annually to outline the proposed projects for the upcoming fiscal year, as well as forecast what projects are anticipated in the proceeding four (4) fiscal years. The strategic plan provides high-level direction for the funding of projects and reflects each of the District's six teams' areas of focus for the five-year period. The District's annual budget is crafted based on the projects supplied in the plan. In accordance with the District's bylaws, the Board of Managers is required to approve an annual strategic plan.

NCT9-1-1 staff prepared the FY 2023 Strategic Plan, it was provided and recommended for approval.

Attachment B

A draft resolution approving the FY 2023 North Central Texas Emergency Communications District Strategic Plan was attached for Board consideration.

Upon a motion by Judge Kerry Crews (seconded by Commissioner Randy Stinson) and by unanimous vote of all members present, the Board approved the resolution as presented.

Item 3 Resolution Approving the Fiscal Year 2023 Budget and Setting the 9-1-1 Emergency Service Fee

NCT9-1-1, in accordance with requirements outlined in Chapter 772 of the Texas Health and Safety Code, is responsible for administering 9-1-1 service within its service area. Per the District's bylaws, the Board of Managers is required to approve an annual budget, which includes setting the amount of the 9-1-1 emergency service fee. The statute provides the following related to the fee:

1. The amount of the fee may not exceed fifty (.50) cents per month for each line.
2. The fee must have uniform application throughout the District and be imposed in each participating county or municipality in the District.
3. The fee may be imposed only on the base rate charge or the charge's equivalent, excluding charges for coin-operated telephone equipment.
4. The Board shall set the fee each fiscal year and notify each supplier in the District of any change to the fee by the 91st day after the effective date of the change.

Staff prepared the FY 2023 budget and recommended the fee amount formerly imposed by CSEC and adopted for FY 2019 - FY 2022 of fifty (.50) cents per local exchange access line remain unchanged to meet forecasted expenditures of the District.

NCT9-1-1 has been awarded an approximately \$9.0 million federal grant from the Commission on State Emergency Communications (CSEC). These funds are primarily designated to purchase equipment and services that will enable the District to upgrade and operate next generation 9-1-1 services. The grant has a performance period from November 8, 2021, through December 31, 2024.

The FY 2023 proposed budget included one-half of the projected grant funds. The remainder of the available funds were budgeted within subsequent fiscal years as determined by the projected timing of the associated expenditures. The timing of the expenditures was currently an estimate which could result in budget amendments once the final plans are determined.

Grant funds will be requested by NCTCOG administrative staff for the reimbursement of the various expenditures incurred related to the grant scope of work. The amount of time required by CSEC to provide the requested funds to the NCTCOG is uncertain. Due to this uncertainty, staff proposed that the capital replacement fund balance, projected to total \$3.8 million at the end of FY 2022, be available to temporarily fund the grant related expenditures. Once the grant funds are received from CSEC, the capital replacement fund balance would be reimbursed. In addition, the capital replacement fund balance may be utilized for expenditures necessary to implement the next generation services but are not eligible for grant reimbursement.

A draft resolution approving the FY 2023 North Central Texas Emergency Communications District operating budget, including setting the 9-1-1 emergency service fee at 50 cents, was attached for Board consideration.

Upon a motion by Sheriff N. Lane Akin (seconded by Judge Danny Chambers) and by unanimous vote of all members present, the Board approved the resolution as presented.

Item 4 Resolution Amending Authorization for FY 2022 and Authorizing a Contract for FY 2023 with Mission Critical Partners, LLC, for Public Safety Strategic Consulting

The North Central Texas Emergency Communications District (NCT9-1-1) utilizes public safety consultants to complete a variety of projects for the program. Examples include, but are not limited to: network design, contingency planning, equipment installation, contract negotiation, technical requirement writing, and pre-procurement research. These consultants are utilized to supplement in-house expertise and third-party contractors.

In previous years, these consultants have been procured utilizing cooperative purchasing mechanisms such as the Department of Information Resources contracts.

In coordination with NCT9-1-1 Program staff, the North Central Texas Council of Governments (NCTCOG) SHARE cooperative purchasing program conducted a procurement for public safety strategic consulting services. In August 2019, NCTCOG entered into contract #2019-074 with Mission Critical Partners, LLC, as part of its SHARE cooperative purchasing program. NCT9-1-1 is able to utilize this cooperative contract which satisfies local procurement requirements.

During fiscal year 2022, MCP played a significant role in the procurement and contract negotiations for next generation core services. Since this negotiation process took significantly longer than expected, staff requested an increase of \$43,750 (25%) to the current authorization to accommodate the additional assistance.

A draft resolution amending contract authorization for fiscal year 2022, for a revised total not to exceed amount of \$218,750 and authorizing a fiscal year 2023 contract with Mission Critical Partners, LLC, in an amount not to exceed \$100,000, was attached for Board consideration.

Upon a motion by Councilmember Jeff Hodges (seconded by Councilmember Dave Cornette) and by unanimous vote of all members present, the Board approved the resolution as presented.

Item 5 Resolution Authorizing a Contract with Mission Critical Partners, LLC, for Next Generation 9-1-1 (NG9-1-1) Related Consulting Services

In May 2021, the Texas Legislature passed House Bill 2911 (“HB 2911”) amending Health and Safety Code Chapter 771 to establish September 1, 2025, as the target date for “all parts of the state [to] be covered by next generation 9-1-1 service.” HB 2911 includes new Health and Safety Code § 771.0713 creating the Next Generation 9-1-1 Fund (“NG9-1-1 Fund”) and authorizing it to be funded with “Coronavirus State and Local Fiscal Recovery Funds under Section 9901 of the American Rescue Plan Act of 2021 (Pub. L. No. 117-2) or from any other federal governmental source for purposes of this chapter.

The Commission on State Emergency Communications (CSEC) is the administrative agency for these funds and the North Central Texas Emergency Communications District (NCT9-1-1) was awarded approximately \$9,000,000, in initial funding for projects towards the NG9-1-1 efforts. As part of NCT9-1-1’s CSEC-approved application, \$400,000, has been designated for operational planning. NCT9-1-1 requested authorization to enter into a contract with Mission Critical Partners for services related to the fulfillment of the requirements of the NG9-1-1 Fund. All services under this agreement will be related to the execution of NG9-1-1 projects and may include items such as: network design, security policy documentation, contract negotiation, technical requirement writing, and pre-procurement research. These consultants are utilized to supplement in-house expertise and third-party contractors.

In coordination with NCT9-1-1 staff, the North Central Texas Council of Governments (NCTCOG) SHARE cooperative purchasing program conducted a procurement for public safety strategic consulting services. In August 2019, NCTCOG entered into contract #2019-074 with Mission Critical Partners, LLC, as part of its SHARE cooperative purchasing program. NCT9-1-1 is able to utilize this cooperative contract which satisfies applicable procurement requirements.

A draft resolution authorizing an agreement with Mission Critical Partners, LLC, in an amount not to exceed \$400,000 and for a term expiring December 31, 2024, was attached for Board consideration.

Upon a motion by Councilmember Dave Cornette (seconded by Judge Kerry Crews) and by unanimous vote of all members present, the Board approved the resolution as presented.

Item 6 Resolution Amending the NCT9-1-1 Emergency Communications Center (ECC) Logging Reimbursement Policy

NCT9-1-1’s ECCs may be eligible for reimbursement following the upgrade or purchase of a new logging function. A logging recorder is a device used by ECCs to record, store, and that is capable of playing back all communication media within the domain to which it is assigned. Media can include, but is not limited to: voice, radio, text, and network elements involved with routing a 9-1-1 call. Logging recorders should have the capability to simultaneously record from several sources. An established five-year schedule identifies ECCs which are eligible for reimbursement based on the age of the current logging function, reimbursement amount, and availability of funds. The number of current 9-1-1 positions within a ECC determines the reimbursement amount and ranges from \$15,000 to \$25,000.

The Board of Managers initially approved the ECC Logging Reimbursement policy at the December 2019 Board meeting. The following substantive changes are being presented for consideration:

1. In addition to the purchase of new logging recorders, upgrades and annual maintenance costs are now eligible for reimbursement.
2. If an ECC does a logger replacement, or upgrade outside of their eligible year, they can submit the required documentation during their eligible year as long it does not exceed five years since the replacement was made.

3. Addition of a section outlining the process for declining reimbursement during an ECC's designated year.

Attachment D

The Strategic Advisory Committee reviewed the amended policy at its August 2022 meeting and recommends it for adoption.

A draft amended NCT9-1-1 Emergency Communications Center Logging Reimbursement policy was attached for Board consideration.

Future changes to the above policy will require Board approval. In addition, procedures and guidelines will be maintained internally to guide staff on the details of program operation.

Upon a motion by Judge Kerry Crews (seconded by Commissioner Randy Stinson) and by unanimous vote of all members present, the Board approved the resolution as presented.

INFORMATIONAL ITEMS

Item 7 Quarterly Financial Report

Norman Marquart presented the Financial Status Report, it included nine months ending June 2022.

Attachment E

Item 8 Director's Report

Culture Champion – Kristin McKinney

Following the departure of the 9-1-1 Communications Coordinator, Kristin took over the responsibilities of the communications and public education programs. Kristin's duties doubled but her commitment and initiative ensured nothing fell through the cracks.

Attachment F

Accomplishments and Achievements – NCT9-1-1 accomplishments were reviewed for the period June 2022 – August 2022.

Attachment G

Quarterly Reporting – Quarterly reporting for the previous quarter was included for review.

Attachment H

Attendance – Attendance from the previous Board meetings was included for review.

Attachment I

Interim Contract Needs – Staff informed the Board of an expiring contract for various network licenses and renewals and indicated such contract would be brought back for Board endorsement at the next scheduled meeting.

OTHER BUSINESS

Upon a motion by Judge Kerry Crews (seconded Commissioner Randy Stinson) and by unanimous vote of all members present, the meeting was adjourned at 1:05 PM.



North Central Texas Emergency Communications District

Item #2022-12-02

Meeting Date: December 14, 2022

Submitted By: LeAnna Russell, ENP
9-1-1 Data Manager

Item Title: Resolution Authorizing a Contract with GeoComm, Inc. for Annual Software Support and Maintenance Renewal

The North Central Texas Emergency Communications District (NCT9-1-1) is requesting authorization to contract with GeoComm, Inc. for Software Support and Maintenance for mission critical public safety Geographic Information Systems (GIS) software, for a period of twelve (12) months concluding November 30, 2023. NCT9-1-1 renews software services with GeoComm on an annual recurring basis and GeoComm included software and services on the 2020 North Texas SHARE contract, which is the preferred purchasing vehicle for the agency.

A draft resolution authorizing a contract with GeoComm, Inc. in an amount not to exceed \$125,000, via NCTCOG SHARE Contract #NCT-2020-052, is attached for Board consideration.

I will be available to answer any questions at the Board meeting.



Item #2022-12-02

RESOLUTION AUTHORIZING A CONTRACT WITH GEOCOMM, INC. FOR ANNUAL SOFTWARE SUPPORT AND MAINTENANCE RENEWAL

WHEREAS, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

WHEREAS, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

WHEREAS, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

WHEREAS, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Communications Centers (ECC) within its 9-1-1 service area; and,

WHEREAS, NCT9-1-1 desires to enter into a contract with GeoComm, Inc. to provide software support and maintenance for mission critical public safety mapping utilizing NCTCOG SHARE contract #NCT-2020-052; and,

WHEREAS, NCT9-1-1 has complied with State regulations regarding contract and procurement proceedings.

NOW, THEREFORE, BE IT HEREBY RESOLVED THAT:

Section 1. A contract between NCT9-1-1 and GeoComm Inc. for software support and maintenance in an amount not to exceed \$125,000, be and is hereby approved.

Section 2. The Executive Director or designee is authorized to execute agreements necessary to carry out this program, in the name of the North Central Texas Emergency Communications District.

Section 3. This resolution shall be in effect immediately upon adoption.

Hal Richards
North Central Texas Emergency Communications District
Judge, Kaufman County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on December 14, 2022.

N. Lane Akin
North Central Texas Emergency Communications District
Sheriff, Wise County



North Central Texas Emergency Communications District

Item # 2022-12-03

Meeting Date: December 14, 2022

Submitted By: LeAnna Russell, ENP
9-1-1 Data Manager

Item Title: Resolution Authorizing an Interlocal Agreement with Denton County Area 9-1-1 District (Denco) for the Transfer of 9-1-1 Services and Fees

Green Meadows, a master-planned community near Celina, Texas, is located in eastern Denton County and within the Denton County Area 9-1-1 District (Denco) service area. However, recently the Mustang Special Utility District (SUD), through which Green Meadows receives services, entered into agreement(s) with the City of Celina to provide emergency services. Because Celina is part of NCT9-1-1, this means that Green Meadows, though physically located within Denco's region, now receives services from NCT9-1-1. Denco and NCT9-1-1 have been in discussions regarding this transition and agree that NCT9-1-1 should receive the 9-1-1 funds applicable to the affected area. An Interlocal Agreement is required to document the transfer of services and fees from Denco to NCT9-1-1.

A draft resolution authorizing an interlocal agreement with Denco is attached for Board consideration.

I will be available to answer any questions at the Board meeting.



Item # 2022-12-03

**RESOLUTION AUTHORIZING AN INTERLOCAL AGREEMENT WITH DENTON COUNTY AREA 9-1-1 DISTRICT (DENCO)
FOR THE TRANSFER OF 9-1-1 SERVICES AND FEES**

WHEREAS, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

WHEREAS, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

WHEREAS, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

WHEREAS, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Call Centers within its 9-1-1 service area; and,

WHEREAS, NCT9-1-1 is required to provide 9-1-1 services to an area previously covered by Denton County Area 9-1-1 District (Denco) that has recently transitioned to receiving emergency services from the City of Celina, which is a member of NCT9-1-1; and,

WHEREAS, NCT9-1-1 desires to enter into an Interlocal Agreement with Denco to address responsibility for 9-1-1 services and receipt of the corresponding fees.

NOW, THEREFORE, BE IT HEREBY RESOLVED THAT:

Section 1. An interlocal agreement between NCT9-1-1 and Denton County Area 9-1-1 District for the transfer of 9-1-1 services and corresponding fees for the geographical area within Denco known as the Green Meadows Community, be and is hereby approved.

Section 2. The Executive Director or designee is authorized to execute agreements necessary to carry out this program, in the name of the North Central Texas Emergency Communications District.

Section 3. This resolution shall be in effect immediately upon adoption.

Hal Richards
North Central Texas Emergency Communications District
Judge, Kaufman County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on December 14, 2022.

N. Lane Akin
North Central Texas Emergency Communications District
Sheriff, Wise County



North Central Texas Emergency Communications District

Item # 2022-12-04

Meeting Date: December 14, 2022

Submitted By: Clay Dilday
9-1-1 Technology Manager

Item Title: Resolution Endorsing a Contract with General Datatech, L.P. (GDT) for Annual Software Support and Maintenance Renewals

The North Central Texas Emergency Communications District (NCT9-1-1) is requesting Board endorsement of a contract with GDT for software support and maintenance for multiple vendor solutions utilized within its technology infrastructure. NCT9-1-1 staff intends to renew the agreement annually and the solutions were purchased utilizing several Texas Department of Information Resources (DIR) cooperative contracts.

The Board was briefed on the need to execute this agreement and bring it back for endorsement due to timing constraints at its September 2022 meeting. NCT9-1-1 signed the new MSA with GDT on October 24, 2022.

A draft resolution endorsing a contract with GDT in an amount not to exceed \$2,500,000 is attached for Board consideration.

I will be available to answer any questions at the Board meeting.



Item # 2022-12-04

RESOLUTION AUTHORIZING ENDORSEMENT OF A CONTRACT WITH GENERAL DATATECH, L.P. (GDT) FOR ANNUAL SOFTWARE SUPPORT AND MAINTENANCE RENEWAL

WHEREAS, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

WHEREAS, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

WHEREAS, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

WHEREAS, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Communications Centers (ECC) within its 9-1-1 service area; and,

WHEREAS, NCT9-1-1 desires endorsement of a contract with GDT to provide software support and maintenance on an annual recurring basis in a total amount not to exceed \$2,500,000; and,

WHEREAS, NCT9-1-1 has complied with State regulations regarding contract and procurement proceedings.

NOW, THEREFORE, BE IT HEREBY RESOLVED THAT:

Section 1. A contract between NCT9-1-1 and GDT for software support and maintenance in an amount not to exceed \$2,500,000, be and is hereby approved.

Section 2. The Executive Director or designee is authorized to execute agreements necessary to carry out this program, in the name of the North Central Texas Emergency Communications District.

Section 3. This resolution shall be in effect immediately upon adoption.

Hal Richards
North Central Texas Emergency Communications District
Judge, Kaufman County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on December 14, 2022.

N. Lane Akin
North Central Texas Emergency Communications District
Sheriff, Wise County



North Central Texas Emergency Communications District

Item # 2022-12-05

Meeting Date: December 14, 2022

Submitted By: Clay Dilday
9-1-1 Technology Manager

Item Title: Resolution Authorizing a Contract with AT&T and Lumen for Emergency Communications Centers VPLS Terrestrial Network Circuits

The North Central Texas Emergency Communications District (NCT9-1-1) is requesting authorization to enter into contracts with AT&T and Lumen for Emergency Communications Center (ECC) terrestrial network connections that carry 9-1-1 call traffic and augment NCT9-1-1's microwave and wireless connections. The previous contract authorization for these services has been fully utilized.

The North Central Texas Council of Governments (NCTCOG), in its capacity as the administrative entity for NCT9-1-1, issued a Request for Proposals for the required circuits (RFP #2022-072) which closed on October 27, 2022. Following evaluation, the Selection Committee is recommending AT&T and Lumen as the successful proposals for VPLS terrestrial network circuits. A draft resolution authorizing contracts with AT&T and Lumen for initial five-year (5) terms, with three (3) optional two (2) year renewals and in a total cumulative amount not to exceed \$5,000,000, is attached for Board consideration.

I will be available to answer any questions at the Board meeting.



Item # 2022-12-05

**RESOLUTION AUTHORIZING A CONTRACT WITH AT&T FOR EMERGENCY COMMUNICATIONS CENTER
VPLS TERRESTRIAL NETWORK CIRCUITS**

WHEREAS, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

WHEREAS, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

WHEREAS, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

WHEREAS, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Communications Centers (ECC) within its 9-1-1 service area; and,

WHEREAS, NCT9-1-1 desires to contract with AT&T and Lumen for VPLS terrestrial network connections to its Emergency Communications Centers (ECCs); and,

WHEREAS, NCT9-1-1 has complied with State regulations regarding contract and procurement proceedings.

NOW, THEREFORE, BE IT HEREBY RESOLVED THAT:

Section 1. Contracts with AT&T and Lumen for VPLS terrestrial network connections for maximum eleven (11) year terms and in a total cumulative amount not to exceed \$5,000,000, be and are hereby approved.

Section 2. The Executive Director or designee is authorized to execute agreements necessary to carry out this program, in the name of the North Central Texas Emergency Communications District.

Section 3. This resolution shall be in effect immediately upon adoption.

Hal Richards
North Central Texas Emergency Communications District
Judge, Kaufman County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on December 14, 2022.

N. Lane Akin
North Central Texas Emergency Communications District
Sheriff, Wise County



North Central Texas Emergency Communications District

Item # 2022-12-06

Meeting Date: December 14, 2022

Submitted By: Clay Dilday
9-1-1 Technology Manager

Item Title: Resolution Authorizing a Contract with Solarwinds for Annual Software Support and Maintenance Renewals

The North Central Texas Emergency Communications District (NCT9-1-1) is requesting authorization to contract with Solarwinds for software support and maintenance for its network monitoring components for a maximum period of five (5) years. The 9-1-1 Technology Team utilizes Solarwinds to manage their networks, systems, and information technology infrastructure.

A draft resolution authorizing a contract with Solarwinds for a maximum five (5) year term and in an amount not to exceed \$250,000, is attached for Board consideration.

I will be available to answer any questions at the Board meeting.



RESOLUTION AUTHORIZING A CONTRACT WITH SOLARWINDS FOR ANNUAL SOFTWARE SUPPORT AND MAINTENANCE RENEWAL

WHEREAS, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

WHEREAS, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

WHEREAS, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

WHEREAS, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Communications Centers (ECC) within its 9-1-1 service area; and,

WHEREAS, NCT9-1-1 desires to enter into a contract with Solarwinds to provide software support and maintenance for up to five (5) years; and,

WHEREAS, NCT9-1-1 has complied with State regulations regarding contract and procurement proceedings.

NOW, THEREFORE, BE IT HEREBY RESOLVED THAT:

Section 1. A contract between NCT9-1-1 and Solarwinds for software support and maintenance, for a maximum five (5) year term and in an amount not to exceed \$250,000, be and is hereby approved.

Section 2. The Executive Director or designee is authorized to execute agreements necessary to carry out this program, in the name of the North Central Texas Emergency Communications District.

Section 3. This resolution shall be in effect immediately upon adoption.

Hal Richards
North Central Texas Emergency Communications District
Judge, Kaufman County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on December 14, 2022.

N. Lane Akin
North Central Texas Emergency Communications District
Sheriff, Wise County



FINANCIAL STATUS REPORT
FOR TWELVE MONTHS ENDING: SEPTEMBER 30, 2022

TOTAL RESOURCES AVAILABLE:				
Resources Category	Revenue Budget	Actual Revenue	Amount Over / (Under) Budget	% of Target Earned
Revenue (1)				
Wireless	9,060,000	9,479,918	419,918	105%
Landline	1,550,000	1,663,425	113,425	107%
Other Revenue	7,000	30,580	23,580	437%
Subtotal Revenue	10,617,000	11,173,923	556,923	105%
Capital Replacement Fund Balance	597,250	-	(597,250)	0%
Total Resources Available	11,214,250	11,173,923	(40,327)	100%
EXPENDITURES:				
NCT9-1-1 STAFF COSTS (2)				
Category	Budget	Actual Expenditures	Amount Over / (Under) Budget	% of Target Expended
Salaries	2,338,980	2,007,159	(331,821)	86%
Fringe Benefits	1,141,420	964,832	(176,588)	85%
NCTCOG Indirect Costs	616,030	508,606	(107,424)	83%
Occupancy	417,000	416,954	(46)	100%
NCTCOG Information Technology	176,000	175,511	(489)	100%
Travel	56,300	36,322	(19,978)	65%
Other Staff Costs	311,040	284,457	(26,583)	91%
Total NCT9-1-1 Staff Costs	5,056,770	4,393,840	(662,930)	87%
FISCAL AGENT SUPPORT				
Category	Budget	Actual Expenditures	Amount Over / (Under) Budget	% of Target Expended
Administrative, Legal Support	329,830	347,124	17,294	105%
COST OF OPERATIONS (3)				
Categories	Budget	Actual Expenditures	Amount Over / (Under) Budget	% of Target Expended
9-1-1 Network	2,661,650	2,750,879.64	89,230	103%
Equipment and Software Supp & Maint	948,830	820,142.76	(128,687)	86%
Contract Services	317,990	279,321.76	(38,668)	88%
Communications (Public Education)	70,000	38,585.08	(31,415)	55%
ECC Training	58,050	33,756.86	(24,293)	58%
Telecom	583,880	543,964.19	(39,916)	93%
County Reimbursements	590,000	543,657.87	(46,342)	92%
Total Cost of Operations	5,230,400	5,010,308	(220,092)	96%
CAPITAL EXPENDITURES (4)				
Category	Budget	Actual Expenditures	Amount Over / (Under) Budget	% of Target Expended
Capital Expenditures	597,250	123,025	(474,225)	21%
TOTAL EXPENDITURES				
Category	Budget	Actual Expenditures	Amount Over / (Under) Budget	% of Target Expended
Totals	11,214,250	9,874,298	(1,339,952)	88%

NOTES		
Reference No.	Category	Description
1	Wireless / Landline Revenue	<p>Total Revenues are 105% of the 12 month target</p> <p>A. Wireless revenue - (105% of target)</p> <p>1. Wireless receipts to the Comptroller has increased 3% this fiscal year compared to the same time period last year.</p> <p>2. NCT9-1-1 percentage of state wireless revenue increased 3% beginning in January 2021</p> <p>B. Landline revenue - (107% of target)</p> <p>Landline budget was set at 6% less than a projected final of fiscal year 2021 due to trend of decreasing landline revenue in prior years.. Actual revenue was only 1% less than fiscal year 2021 landline revenue.</p> <p>C. Local revenue - (437% of target)</p> <p>Interest was not included in fiscal year 2022 budget due to earning less than \$1,000 in fiscal year 2021. Fiscal year 2022 interest totaled \$24,000. Interest higher due to increased rates and increased cash in investments.</p>
2	NCT9-1-1 Staff Costs	<p>Costs total 87% of the 12 month target</p> <p>A. Salaries, fringe benefits and indirect costs-(85% of target)- below target primarily due to equivalent of two (2) unfilled full-time positions and three (3) part-time intern positions. Full-time positions were filled by year-end. Travel-(65% of target)- Increased travel in the last 2 quarters of the year.</p> <p>B. However, due to limited travel in the 1st half of the year due to COVID, travel is under plan for the year.</p>

NOTES (Continued)

Reference No.	Category	Description
3	Cost of Operations	<p>Costs total 96% of the 12 month target.</p> <p>A. Network-(103% of 12 month target)</p> <p>Non-capitalized equipment over target:</p> <ol style="list-style-type: none"> 1. Network gear purchased for \$69,0000. These items were not part of the budget. 2. Monitors purchased for Emergency Communications Centers were more than budgeted. Originally scheduled to replace half in fiscal year 2023, these were purchased in fiscal year 2022. This accounts for \$29,000 of the variance. <p>B. Equipment, Software Support and Maintenance - (86% of 12 month target).</p> <p>Under target due to the following:</p> <ol style="list-style-type: none"> 1. GeoComm Data Manager maintenance costs were \$82,000 less than budget in fiscal year 2022. 2. RapidDeploy dispatch mapping accounts for \$54,000of the variance. Currently paying the rate for the first milestone. The implementation continues to be behind schedule. <p>C. Contract Services-(88% of 12 month target)</p> <p>Under target due to the following:</p> <ol style="list-style-type: none"> 1. GIS Inc accounts for \$30,000 of the variance. Due to in-house expertise, this service is not utilized as much as planned. 2. Assessment exams from Select Advantage accounts for \$8,000 of the variance. There were fewer exams than planned for fiscal year 2022. <p>D. Communications (Public Education)-(55% of 12 month target)</p> <p>Under target due to more funds budgeted than actually needed. Below categories were under budget for the year:</p> <ol style="list-style-type: none"> 1. Public education materials account for \$11,000 of the variance. 2. Campaigns and outreach account for \$13,000 of the variance. 3. Specialty events and appreciation items account for \$8,000of the variance.
4	Capital Expenditures	<p>Costs total 21% of the 12 month target.</p> <p>Under target due to the following:</p> <ol style="list-style-type: none"> 1. Supply chain issues. Products to be purchased in future years. 2. Items were determined to not need replacing.



FINANCIAL STATUS REPORT
SPECIAL REVENUE GRANT (CSEC)
FOR TWELVE MONTHS ENDING: SEPTEMBER 30, 2022

TOTAL REVENUE:*				
Revenue Category	Revenue Grant Budget	Actual Revenue	Grant Budget Remaining	% of Grant Earned
State Revenue	8,989,700	1,024,800	7,964,900	11%
Total Revenue	8,989,700	1,024,800	7,964,900	11%
EXPENDITURES:				
Category	Grant Budget	Actual Expenditures	Grant Budget Remaining	% of Grant Expended
Network	2,000,000	0	2,000,000	0%
Geographic Information System	680,000	0	680,000	0%
Next Generation Core Services	3,200,000	1,024,800	2,175,200	32%
ECC Call Handling Systems & Application	2,325,700	0	2,325,700	0%
Security	384,000	0	384,000	0%
Operational Planning	400,000	0	400,000	0%
Total Expenditures	8,989,700	1,024,800	7,964,900	11%
Totals	0	0	0	0%

Attachment C
Culture Champion
4th Quarter 2022

David Lindsey

Values Exhibited:

Servant Leadership, Innovation,
Commitment, Initiative

David demonstrates **innovation** by creating multiple scripts that allow the GIS team to function smoothly. He started this work while still in a previous role where coding was not a requirement of the position. This showed significant **initiative** and went above and beyond expectations. David uses his developer skills in order to help correct deficiencies in the GIS Team's workflows. He collaborates with multiple GIS Team members, ensuring that what he is creating is intuitive to the person who would need to utilize it, and has always been open to constructive criticism. His scripts save the GIS team hours of work and allow for more consistent and standardized processes. While some vendors have developed scripts for GIS in the past, David's work has consistently been above standard, utilizing his deep knowledge of our organization and **commitment** to our cause to create the most streamlined and robust scripts possible, at a fraction of the cost a vendor would likely charge. David's input and skillsets cannot be overstated.



David also embodies **servant leadership** as he helps new staff adapt to 9-1-1. He is patient, helping new team members learn about the 9-1-1 world. He often has to do the job of 2-3 people when issues arise, or someone is out of the office, and does so without complaint.



Attachment D
Accomplishments
September 2022-November 2022

1. The NCT9-1-1 GIS Engineering Team, RIS, and Transportation successfully entered into an agreement with ESRI for an agency enterprise agreement (EA). The EA will be a significant benefit to the entire agency and local government agencies.
2. Staff successfully worked to execute a contract for NGCS and call aggregation services.
3. The Operations Team successfully launched the NCT9-1-1 CISM Taskforce.
4. Kristin McKinney (Operations) completed the ECC documentary series and has started promoting the video on the NCT9-1-1 social media channels.
5. Staff hosted the City of Grapevine's GIS program to discuss their ISD floorplan mapping program. Staff then held an ISD Floorplan Strategic Analysis to discuss how to best approach the project.
6. Jon Gutman was hired as the new Strategic Services Specialist.
7. Maura Hickey was hired as the new Strategic Services Coordinator.
8. Kristin McKinney/Destanie Ontiveros (Operations) launched a Text to 9-1-1 awareness campaign through our social media channels. The purpose of the campaign is to re-educate citizens within our service area that text to 9-1-1 services are available and when to consider using.
9. Agreements were executed to assist with grant related projects. These currently include NGCS implementation and security policy documentation.
10. Lauren Christy (GeoData) did a sit a long with Collin County SO as part of her 30-60-90 Days.
11. Destanie Ontiveros and Kristin McKinney (Operations) participated in the webinar for Website Content Governance 101 which focused on website content, common issues/errors/mistakes, and how to fit them.
12. Two TX TERT members deployed to North Port PD, FL to provide dispatch assistance following Hurricane Ian. Tyler Brown of Hood County SO and Karen Parrott with Midlothian PD deployed on October 4, 2022, and returned home on October 15, 2022. This is the fifth TX TERT deployment with the Florida request being the third out of state deployment. During this deployment, Governor Abbott included TX TERT as resources assisting Florida in a recent press release. This is the first time the TX TERT program received this type of recognition from the state.
13. Destanie Ontiveros (Operations) hosted a virtual TAG team meeting.
14. Jon Gutman (Strategic Services) created a "Speaker Guide" document for anyone giving a presentation, especially to an academic institution.
15. Jon Gutman (Strategic Services) visited UTA to develop relationships with appropriate university staff. Jon met with the Career Development Center and discussed internships, work-study programs, and student organizations.
16. Jessie Shadowens-James (Strategic Services) served on the Supervisors' Panel for the New, Now, Next Program.
17. Christy Williams visited and presented leadership training at Wise County Sheriff's Office.
18. NCT9-1-1 hosted FirstNet NTX Technology Expo. All NCT9-1-1's ECCs and Board of Managers were invited to attend. Hilaria Perez (Support Services) and Jason Smith (Operations) were on hand to help with set up and any technical issues.
19. Certain provider alarms by text service have been implemented at the ECCs that opted in. After 45 days, staff will visit those sites for feedback.
20. The Early Adopter Summit (EAS) was held at the Hilton Garden Inn in Arlington, TX on November 14-16, 2022. Attendee percentages are: 62.22% from agencies and 37.78% from vendors. Eighty-eight attendees from around the country attend and 33 presenters. NCT9-1-1 hosted the event, and the planning committee included Hilaria Perez (Support Services), Kari Gamez (Support Services), Jessie



Shadowens-James (Strategic Services), David Dean (Strategic Services), Kristin McKinney (Operations) and Destanie Ontinveros (Operations).

21. An agreement has been signed between TXDOT and NCTCOG that will allow NCT9-1-1 to access the cameras on TXDOT roadways within the ECCs.
22. Bret Batchelor (Operations) hosted 9-1-1 CHE training for eight 9-1-1 telecommunicators from four ECCs.
23. Bret Batchelor (Operations) hosted BLS CPR training for staff members.
24. The Operations team hosted a strategic analysis to collect thoughts on how to develop an application for 9-1-1 telecommunicators.
25. The Operations team hosted the November ECC Supervisor Meeting with 30 ECCs attending.
26. The Operations team attended the TCOLE conference in Corpus Christi, TX.
27. Steven Gorena (Technology), Destanie Ontinveros (Operations), David Dean and Jon Gutman (Strategic Services) attended UNT Dallas's Public Safety Expo to educate attendees about public safety careers (beyond PD and FD).
28. Staff submitted the 2022-2023 Annual Reporting to the State Auditor.
29. Staff from the Technology Team attended the UTA Virtual Job Fair in an effort to increase recruitment for the open Network Engineer position. Jon Gutman (Strategic Services) helped coordinate the event on behalf of NCT9-1-1.
30. Jon Gutman (Strategic Services) presented about the ISD floorplan project to Region 11 Superintendents.
31. Staff submitted the first CSEC NG911 Fund Quarterly Report.
32. The agency completed the 2022 United Way campaign. Joe Brawner (Geodata) represented NCT9-1-1.
33. The GeoData and Strategic Services Teams hosted an information booth at UNT educating others on GIS in the role of public safety.
34. GIS Engineering created and deployed GIS Radius Plus symbology tools to automate workflow.
35. UAS team completed the automated two-day flights of the entire Centerpoint campus.

Attachment E Quarterly Report

Item # 2022-12-08
Attachment E



Training

Number of Agencies: 0		Total Number of Attendees:		
		<u>Number of</u>		
<u>Date</u>	<u>Course Name</u>	<u>Attendees</u>	<u>Agencies</u>	

Quality Assurance / Monitoring

Number of Monitoring Visits: 25		Number of Findings:	0
Sachse Police Department	Northern Ellis Emergency Dispatch		
Prosper Police Department	Forney Police Department		
Frisco Police Department	Kaufman County Regional Communications Center		
Collin County Sheriff's Office	Terrell Police Department		
Allen Police Department	Seagoville Police Department		
McKinney Police Department	Wilmer Police Department		
Murphy Police Department	Balch Springs Police Department		
Bridgeport Police Department	Cockrell Hill Police Department		
Wise County Sheriff's Office	Decatur Police Department		
Decatur Police Department	Wise County Sheriff's Office		
Springtown Police Department	Bridgeport Police Department		
Parker Coutny Sheriff's Office	Springtown Police Department		
Weatherford Police Department	Parker County Sheriff's Office		
Parker County Hospital District EMS	Weatherford Police Department		
Commerce Police Department	LifeCare EMS		
Greenville Police Department	Somervell County Sheriff's Office		
Hunt County Sheriff's Office	Hood County Sheriff's Office		
Rockwall County Sheriff's Office	Johnson County Sheriff's Office		
Rockwall Police Department	Johnson County ESD		
Palo Pinto County Sheriff's Office	Cleburne Police Department		
Mineral Wells Police Department	Prosper Police Department		
Erath County Sheriff's Office	Frisco Police Department		
Stephenville Police Department	Collin County Police Department		
Navarro County Sheriff's Office	McKinney Police Department		
Corsicana Police Department	Allen Police Department		
Waxahachie Police Department	Murphy Police Department		
Ellis County Sheriff's Office	Sachse Police Department		

Communication

Facebook					
<u>Date</u>	<u>Total Reach</u>	<u>Total Impression</u>	<u>Engaged Users</u>	<u>Negative Feedback</u>	
Aug-22	8442	1610	393	0	
Sep-22	1307321	1500	19505	10	
Oct-22	3920	306	495	1	

Twitter								
<u>Date</u>	<u>Impressions</u>	<u>Engagements</u>	<u>Retweets</u>	<u>Likes</u>	<u>Clicks</u>	<u>Expands</u>	<u>Followers</u>	
Aug-22	1005	170	25	20	10	10	0	
Sep-22	1071	172	17	15	97	34	0	
Oct-22	1219	59	6	11	10	9	0	

Website					
Home Page Views					
<u>Date</u>	<u>Unique View</u>	<u>Users</u>	<u>Bounce Rate</u>	<u>Time on Page</u>	
Aug-22	6580	6428	1	0	
Sep-22	14555	13413	1	0	
Oct-22	10612	10451	1	0	

Sources Overview							
<u>Date</u>	<u>Direct Traffic</u>	<u>Referrals</u>	<u>Social Media</u>	<u>Search</u>	<u>Email</u>	<u>Paid</u>	
Aug-22	2739	163	302	3265	60	3	
Sep-22	3842	648	6956	2990	104	105	
Oct-22	7837	197	328	2911	95	4	

Public Education Supplies

<u>Date</u>	<u>Total Supplies Disbursed</u>
Sep-22	22000
Oct-22	15000
Nov-22	400

Public Education Events

<u>Name of Event</u>	<u>Agency</u>	<u>Name of Event</u>	<u>Agency</u>	<u>Name of Event</u>	<u>Agency</u>
Back to School Event	Crandall Police Department	National Night Out	Alvarado Police Department	Trunk or Treat	Decatur Police Department
Back to School Rally	Corsicana Police Department	Halloween Event	Decatur Police Department	Boo Bash	Decatur Police Department
Back to School Event	Hunt County Sherriff's Office	National Night Out	Weatherford Police Department	Halloween Trick or Treat	Sachse Police Department
JISD Annual Health & Vendor Fair	North Central Texas Council of Governments	Walk the Kids to School Event	Sashes Police Department	Hanging with Heros	Greenville Fire Department
Mental Health Awareness	Rockwall County Sheriff's Office	Wise County Public Fall Festival	Wise County	Halloween	Decatur Police Department
Residential Outreach	Josephine Police Department	Crockett Elementary Fall Festival	Hunt County	Fall Event	Navarro County's Sheriff's Office
Fall Color Run/ Marathon	Corsicana Police Department	Fire Prevention	Weatherford Police Department	Ovilla Heritage Day	Ovilla Police Department
Color Run	Navarro County	Bowie Trunk or Treat	Hunt County		
Mental Health Booth- Fall Fest	Rockwall County Sheriff's Office	Senior Citizen Event	Greenville Fire Department		
Education Expo	Allen Police Department	Christian School Fall Festival	Greenville Police Department		
Rubber Duck Regatta	Rockwall County Sheriff's Office	Recruitment Expo	Johnson County Sheriff's Office		
Halloween Bash	Navarro County	Library Halloween Event	Decatur Police Department		
National Night Out	Decatur Police Department	Fall Festival	Allen Police		
National Night Out	McKinney Police Department	Trail of Treats	Forney Police		



Service Interruptions

Number of Outages: 0

GIS Errors

County	Aug-22	Sep-22	Oct-22
Collin	11	27	91
Ellis	19	3	5
Erath	14	10	10
Hood	19	54	24
Hunt	1	1	4
Johnson	320	143	677
Kaufman	31	95	129
Navarro	31	42	43
Palo Pinto	68	1	28
Parker	45	111	98
Rockwall	1	8	8
Somervell	1	3	3
Wise	41	195	71

**PSAP Call Volume Statistics**

PSAP	Aug-22	Aug-22	Aug-22
ALLEN POLICE DEPARTMENT	9721	9624	9375
BALCH SPRINGS POLICE DEPARTMENT	2716	2223	2257
BRIDGEPORT POLICE DEPARTMENT	235	229	237
CLEBURNE POLICE DEPARTMENT	6511	6923	6424
COCKRELL HILL POLICE DEPARTMENT	70	47	82
COLLIN COUNTY SHERIFF'S DEPARTMENT	19506	18873	20138
COMMERCE POLICE DEPARTMENT	451	585	580
CORSICANA POLICE DEPARTMENT	5407	5370	5325
DECATUR POLICE DEPARTMENT	529	429	407
ERATH COUNTY SHERIFF'S DEPARTMENT	1361	1418	1306
FORNEY POLICE DEPARTMENT	1318	1330	1436
FRISCO POLICE DEPARTMENT	19689	18417	19424
GREENVILLE POLICE DEPARTMENT	6984	7187	7190
HOOD COUNTY SHERIFF'S DEPARTMENT	8800	8263	8308
HUNT COUNTY SHERIFF'S DEPARTMENT	3114	3093	3069
JOHNSON COUNTY ESD	3998	4032	3781
JOHNSON COUNTY SHERIFF'S DEPARTMENT	15920	14279	14752
KRCC	5358	4678	4987
LIFECARE EMS	2111	2161	2180
MCKINNEY POLICE DEPARTMENT	16747	16142	16099
MINERAL WELLS POLICE DEPARTMENT	1295	1263	1350
MURPHY POLICE DEPARTMENT	2744	2494	2941
NAVARRO COUNTY SHERIFF'S DEPARTMENT	2000	1737	1998
NCT9-1-1 TRAINING CENTER A	112	137	73
NCT9-1-1 TRAINING CENTER B	15	18	34
NORTH ELLIS EMERGENCY DISPATCH	7889	8111	7439
PALO PINTO COUNTY SHERIFFS DEPARTMENT	1157	1154	922
PARKER COUNTY SHERIFF'S DEPARTMENT	4116	3463	3576
PROSPER POLICE DEPARTMENT	3830	3701	3727
ROCKWALL COUNTY SHERIFF'S DEPARTMENT	1704	1382	1474
ROCKWALL POLICE DEPARTMENT	3280	3144	3320
SACHSE POLICE DEPARTMENT	892	782	817
SEAGOVILLE POLICE DEPARTMENT	1849	1530	1602
SOMERVELL COUNTY SHERIFF'S DEPARTMENT	341	336	348
SPRINGTOWN POLICE DEPARTMENT	161	151	170
STEPHENVILLE POLICE DEPARTMENT	667	712	608
TERRELL POLICE DEPARTMENT	1340	1520	1643
WAXAHACHIE POLICE DEPARTMENT	2003	1979	2088
WEATHERFORD POLICE DEPARTMENT	6738	5990	6387
WILMER POLICE DEPARTMENT	441	330	351
WISE COUNTY SHERIFF'S DEPARTMENT	2678	5320	2365

Attachment F Board of Managers Attendance

Officer	Last Name	First Name	Entity	Term	Appointee Title	12/2/2021	3/8/2022	6/8/2022	9/14/2022
President	Richards	Hal	Kaufman County	3/21-12/22	Judge	A	P	P	P
VP	Berthiaume	Jennifer	City of Murphy	03/22-12/23	Mayor Pro Tem	P	P	P	A
Secretary	Akin	N. Lane	Wise County	3/21-12/22	Sheriff	P	P	P	P
			Dallas County Cities	3/20-12/21		A	Vacant	Vacant	Vacant
	Chambers	Danny	Somervell County	3/21-12/22	Judge	P	P	A	P
	Coates	Matt	Erath County	3/21-12/22	Sheriff	A	A	A	A
	Cornette	Dave	City of Allen	3/21-12/22	Councilmember	N/A	N/A	N/A	P
	Crews	Kerry	Hunt County	3/22-12/23	Judge (JOP)	A	A	P	P
	Deeds	Roger	Hood County	03/22-12/23	Sheriff	P	A	P	P
			Parker County	3/20-12/21	Judge	A	Vacant	Vacant	Vacant
	Feltus	Gere	City of McKinney	03/22-12/23	Councilmember	N/A	A	P	A
	Garrett	Terry	Rockwall County	3/21-12/22	Sheriff	P	P	P	A
	Hale	Darrell	Collin County	3/21-12/22	Commissioner	P	A	P	P
	Hodges	Jeff	City of Prosper	03/22-12/23	Councilmember	P	P	P	P
	Long	Shane	Palo Pinto County	3/21-12/22	Judge	A	A	A	A
	Perry	Eddie	Navarro County	03/22-12/23	Commissioner	A	A	A	A
			City of Frisco	3/21-12/22		Vacant	Vacant	Vacant	Vacant
	Stinson	Randy	Ellis County	3/22-12/23	Commissioner	P	P	A	P
	White	Mike	Johnson County	3/21-12/22	Commissioner	P	A	P	P

Attendance Code: P= Present; A=Absent; NM= No Meeting; N/A=member was not on Board of Managers during the meeting.