

Attachment D Quarterly Report



Performance Report
December 2022

Training

Number of Agencies: 0

Total Number of Attendees:

<u>Date</u>	<u>Course Name</u>	<u>Course Description</u>	<u>Number of Attendees</u>	<u>Agencies</u>
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Quality Assurance / Monitoring

Number of Monitoring Visits: 25

Number of Findings:

0

Sachse Police Department	Northern Ellis Emergency Dispatch			
Prosper Police Department	Forney Police Department			
Frisco Police Department	Kaufman County Regional Communications Center			
Collin County Sheriff's Office	Terrell Police Department			
Allen Police Department	Seagoville Police Department			
McKinney Police Department	Wilmer Police Department			
Murphy Police Department	Balch Springs Police Department			
Bridgeport Police Department	Cockrell Hill Police Department			
Wise County Sheriff's Office	Decatur Police Department			
Decatur Police Department	Wise County Sheriff's Office			
Springtown Police Department	Bridgeport Police Department			
Parker County Sheriff's Office	Springtown Police Department			
Weatherford Police Department	Parker County Sheriff's Office			
Parker County Hospital District EMS	Weatherford Police Department			
Commerce Police Department	LifeCare EMS			
Greenville Police Department	Somervell County Sheriff's Office			
Hunt County Sheriff's Office	Hood County Sheriff's Office			
Rockwall County Sheriff's Office	Johnson County Sheriff's Office			
Rockwall Police Department	Johnson County ESD			
Palo Pinto County Sheriff's Office	Cleburne Police Department			
Mineral Wells Police Department	Prosper Police Department			
Erath County Sheriff's Office	Frisco Police Department			
Stephenville Police Department	Collin County Police Department			
Navarro County Sheriff's Office	McKinney Police Department			
Corsicana Police Department	Allen Police Department			
Waxahachie Police Department	Murphy Police Department			
Ellis County Sheriff's Office	Sachse Police Department			

Communication

Facebook					
<u>Dates</u>	<u>Total Reach</u>	<u>Total Impression</u>	<u>Engaged Users</u>	<u>Negative Feedback</u>	
Aug-22	8442	1610	393	0	
Sep-22	1307321	1500	19505	10	
Oct-22	3920	306	495	1	

Twitter									
<u>Date</u>	<u>Impressions</u>	<u>Engagements</u>	<u>Retweets</u>	<u>Likes</u>	<u>Clicks</u>	<u>Expands</u>	<u>Followers</u>		
Aug-22	1005	170	25	20	10	10	0		
Sep-22	1071	172	17	15	97	34	0		
Oct-22	1219	59	6	11	10	9	0		

Website					
Home Page Views					
<u>Date</u>	<u>Unique View</u>	<u>Users</u>	<u>Bounce Rate</u>	<u>Time on Page</u>	
Aug-22	6580	6428	1	0	
Sep-22	14555	13413	1	0	
Oct-22	10612	10451	1	0	

Sources Overview							
<u>Date</u>	<u>Direct Traffic</u>	<u>Referrals</u>	<u>Social Media</u>	<u>Search</u>	<u>Email</u>	<u>Paid</u>	
Aug-22	2739	163	302	3265	60	3	
Sep-22	3842	648	6956	2990	104	105	
Oct-22	7837	197	328	2911	95	4	

Public Education Supplies

<u>Date</u>	<u>Total Supplies Disbursed</u>
Sep-22	22000
Oct-22	15000
Nov-22	400

Public Education Events

<u>Name of Event</u>	<u>Agency</u>	<u>Name of Event</u>	<u>Agency</u>	<u>Name of Event</u>	<u>Agency</u>
Back to School Event	Crandall Police Department	National Night Out	Alvarado Police Department	Trunk or Treat	Decatur Police Department
Back to School Rally	Corsicana Police Department	Halloween Event	Decatur Police Department	Boo Bash	Decatur Police Department
Back to School Event	Hunt County Sherriff's Office	National Night Out	Weatherford Police Department	Halloween Trick or Treat	Sachse Police Department
JISD Annual Health & Vendor Fair	North Central Texas Council of Governments	Walk the Kids to School Event	Sashes Police Department	Hanging with Heros	Greenville Fire Department
Mental Health Awareness	Rockwall County Sheriff's Office	Wise County Public Fall Festival	Wise County	Halloween	Decatur Police Department
Residential Outreach	Josephine Police Department	Crockett Elementary Fall Festival	Hunt County	Fall Event	Navarro County's Sheriff's Office
Fall Color Run/ Marathon	Corsicana Police Department	Fire Prevention	Weatherford Police Department	Ovilla Heritage Day	Ovilla Police Department
Color Run	Navarro County	Bowie Trunk or Treat	Hunt County		
Mental Health Booth- Fall Fest	Rockwall County Sheriff's Office	Senior Citizen Event	Greenville Fire Department		
Education Expo	Allen Police Department	Christian School Fall Festival	Greenville Police Department		
Rubber Duck Regatta	Rockwall County Sheriff's Office	Recruitment Expo	Johnson County Sheriff's Office		
Halloween Bash	Navarro County	Library Halloween Event	Decatur Police Department		
National Night Out	Decatur Police Department	Fall Festival	Allen Police		
National Night Out	McKinney Police Department	Trail of Treats	Forney Police		

Service Interruptions

Number of Outages: 0

GIS Errors

County	Aug-22	Sep-22	Oct-22
Collin	11	27	91
Ellis	19	3	5
Erath	14	10	10
Hood	19	54	24
Hunt	1	1	4
Johnson	320	143	677
Kaufman	31	95	129
Navarro	31	42	43
Palo Pinto	68	1	28
Parker	45	111	98
Rockwall	1	8	8
Somervell	1	3	3
Wise	41	195	71

PSAP Call Volume Statistics

PSAP	Aug-22	Aug-22	Aug-22
ALLEN POLICE DEPARTMENT	9721	9624	9375
BALCH SPRINGS POLICE DEPARTMENT	2716	2223	2257
BRIDGEPORT POLICE DEPARTMENT	235	229	237
CLEBURNE POLICE DEPARTMENT	6511	6923	6424
COCKRELL HILL POLICE DEPARTMENT	70	47	82
COLLIN COUNTY SHERIFF'S DEPARTMENT	19506	18873	20138
COMMERCE POLICE DEPARTMENT	451	585	580
CORSICANA POLICE DEPARTMENT	5407	5370	5325
DECATUR POLICE DEPARTMENT	529	429	407
ERATH COUNTY SHERIFF'S DEPARTMENT	1361	1418	1306
FORNEY POLICE DEPARTMENT	1318	1330	1436
FRISCO POLICE DEPARTMENT	19689	18417	19424
GREENVILLE POLICE DEPARTMENT	6984	7187	7190
HOOD COUNTY SHERIFF'S DEPARTMENT	8800	8263	8308
HUNT COUNTY SHERIFF'S DEPARTMENT	3114	3093	3069
JOHNSON COUNTY ESD	3998	4032	3781
JOHNSON COUNTY SHERIFF'S DEPARTMENT	15920	14279	14752
KRCC	5358	4678	4987
LIFECARE EMS	2111	2161	2180
MCKINNEY POLICE DEPARTMENT	16747	16142	16099
MINERAL WELLS POLICE DEPARTMENT	1295	1263	1350
MURPHY POLICE DEPARTMENT	2744	2494	2941
NAVARRO COUNTY SHERIFF'S DEPARTMENT	2000	1737	1998
NCT9-1-1 TRAINING CENTER A	112	137	73
NCT9-1-1 TRAINING CENTER B	15	18	34
NORTH ELLIS EMERGENCY DISPATCH	7889	8111	7439
PALO PINTO COUNTY SHERIFFS DEPARTMENT	1157	1154	922
PARKER COUNTY SHERIFF'S DEPARTMENT	4116	3463	3576
PROSPER POLICE DEPARTMENT	3830	3701	3727
ROCKWALL COUNTY SHERIFF'S DEPARTMENT	1704	1382	1474
ROCKWALL POLICE DEPARTMENT	3280	3144	3320
SACHSE POLICE DEPARTMENT	892	782	817
SEAGOVILLE POLICE DEPARTMENT	1849	1530	1602
SOMERVELL COUNTY SHERIFF'S DEPARTMENT	341	336	348
SPRINGTOWN POLICE DEPARTMENT	161	151	170
STEPHENVILLE POLICE DEPARTMENT	667	712	608
TERRELL POLICE DEPARTMENT	1340	1520	1643
WAXAHACHIE POLICE DEPARTMENT	2003	1979	2088
WEATHERFORD POLICE DEPARTMENT	6738	5990	6387
WILMER POLICE DEPARTMENT	441	330	351
WISE COUNTY SHERIFF'S DEPARTMENT	2678	5320	2365