



**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
9-1-1 BOARD OF MANAGERS MEETING**

Minutes – December 14, 2022
9-1-1 Training Center Room A
600 Six Flags Drive
Arlington, Texas

President, Hal Richards called the meeting of the NCT9-1-1 Board of Managers to order at 12:30 PM on December 14, 2022.

Members of the Board Present:

1. Hal Richards – President, County Judge, Kaufman County
2. Jennifer Berthiaume – Vice- President, Councilmember, City of Murphy
3. N. Lane Akin – Secretary, Sheriff, Wise County
4. Danny Chambers – County Judge, Somervell County
5. Dave Cornette – Councilmember, City of Allen
6. Kerry Crews – Judge (JOP), Hunt County
7. Roger Deeds – Sheriff, Hood County
8. Dr. Gere' Feltus – Councilmember, City of McKinney
9. Darrell Hale – Commissioner, Collin County
10. Jeff Hodges – Councilmember, City of Prosper
11. Randy Stinson – Commissioner, Ellis County
12. Mike White – Commissioner, Johnson County

Members of the Board Absent:

1. Matt Coates – Sheriff, Erath County
2. Terry Garrett – Sheriff, Rockwall County
3. Shane Long – County Judge, Palo Pinto County
4. Eddie Perry – Commissioner, Navarro County

Members of the Staff Present:

1. Mike Eastland – NCTCOG Executive Director
2. Christy Williams – Director of NCT9-1-1
3. Clay Dilday – 9-1-1 Technology Manager
4. Kari Gamez – 9-1-1 Sr. Administrative Assistant
5. Steven Gorena – 9-1-1 Field Support Supervisor
6. Maura Hickey – 9-1-1 Strategic Services Coordinator
7. Ken Kirkpatrick – Counsel for NCT9-1-1
8. Maggie Lira – NCTCOG Controller
9. Norman Marquart – NCTCOG Fiscal Manager
10. Monte Mercer – NCTCOG Deputy Executive Director
11. Kristin McKinney – 9-1-1 Visual Media Coordinator
12. Hilaria Perez – 9-1-1 Admin Program Coordinator
13. James Powell – Deputy Counsel for NCT9-1-1
14. Molly Rendon – NCTCOG Director of Administration
15. Randy Richardson – NCTCOG Assistant Director of Finance
16. Jessie Shadowens-James – 9-1-1 Strategic Services Manager

REGULAR SESSION

Action:

Item 1 Approval of September 14, 2022, Minutes

President Hal Richards stated that the minutes to be approved were from the September 14, 2022, Board meeting.

Attachment A

Upon a motion by Councilmember Jeff Hodges (seconded by Councilmember Jennifer Berthiaume) and by unanimous vote of all members present, the Board approved the minutes of the September 14, 2022, Board of Managers meeting.

Item 2 Resolution Authorizing a Contract with GeoComm, Inc. for Annual Software Support and Maintenance Renewal

The North Central Texas Emergency Communications District (NCT9-1-1) requested authorization to contract with GeoComm, Inc. for software support and maintenance for mission critical public safety Geographic Information Systems (GIS) software, for a period of twelve (12) months concluding November 30, 2023. NCT9-1-1 renews software services with GeoComm on an annual recurring basis and GeoComm included software and services on the 2020 North Texas SHARE contract, which is the preferred purchasing vehicle for the agency.

A draft resolution authorizing a contract with GeoComm, Inc. in an amount not to exceed \$125,000, via NCTCOG SHARE Contract #NCT-2020-052, was attached for Board consideration.

Upon a motion by Councilmember Jennifer Berthiaume (seconded by Judge Kerry Crews) and by unanimous vote of all members present, the Board approved the resolution as presented.

Item 3 Resolution Authorizing an Interlocal Agreement with Denton County Area 9-1-1 District (Denco) for the Transfer of 9-1-1 Services and Fees

Green Meadows, a master-planned community near Celina, Texas, is located in eastern Denton County and within the Denton County Area 9-1-1 District (Denco) service area. However, recently the Mustang Special Utility District (SUD), through which Green Meadows receives services, entered into agreement(s) with the City of Celina to provide emergency services. Because Celina is part of NCT9-1-1, this means that Green Meadows, though physically located within Denco's region, now receives services from NCT9-1-1. Denco and NCT9-1-1 have been in discussions regarding this transition and agreed that NCT9-1-1 should receive the 9-1-1 funds applicable to the affected area. An Interlocal Agreement is required to document the transfer of services and fees from Denco to NCT9-1-1.

A draft resolution authorizing an interlocal agreement with Denco was attached for Board consideration.

Upon a motion by Councilmember Jennifer Berthiaume (seconded by Judge Kerry Crews) and by unanimous vote of all members present, the Board approved the resolution as presented.

Item 4 Resolution Endorsing a Contract with General Datatech, L.P. (GDT) for Annual Software Support and Maintenance Renewals

NCT9-1-1 requested Board endorsement of a contract with GDT for software support and maintenance for multiple vendor solutions utilized within its technology infrastructure. NCT9-1-1 staff intends to renew

the agreement annually and the solutions were purchased utilizing several Texas Department of Information Resources (DIR) cooperative contracts.

At the September 2022 meeting, the Board was briefed on the need to execute this agreement and bring it back for endorsement. NCT9-1-1 signed the new MSA with GDT on October 24, 2022.

A draft resolution endorsing a contract with GDT in an amount not to exceed \$2,500,000, was attached for Board consideration.

Upon a motion by Councilmember Dave Cornette (seconded by Judge Kerry Crews) and by unanimous vote of all members present, the Board approved the resolution as presented.

Item 5 Resolution Authorizing a Contract with AT&T and Lumen for Emergency Communications Centers (ECC) VPLS Terrestrial Network Circuits

NCT9-1-1 requested authorization to enter into contracts with AT&T and Lumen for ECC terrestrial network connections that carry 9-1-1 call traffic and augment NCT9-1-1's microwave and wireless connections. The previous contract authorization for these services has been fully utilized.

The North Central Texas Council of Governments (NCTCOG), in its capacity as the administrative entity for NCT9-1-1, issued a Request for Proposals for the required circuits (RFP #2022-072) which closed on October 27, 2022. Following evaluation, the selection committee recommended AT&T and Lumen as the successful proposals for VPLS terrestrial network circuits. A draft resolution authorizing contracts with AT&T and Lumen for initial five-year (5) terms, with three (3) optional two (2) year renewals and in a total cumulative amount not to exceed \$5,000,000, was attached for Board consideration.

Upon a motion by Commissioner Randy Stinson (seconded by Councilmember Dr. Gere' Feltus) and by unanimous vote of all members present, the Board approved the resolution as presented.

Item 6 Resolution Authorizing a Contract with Solarwinds for Annual Software Support and Maintenance Renewals

NCT9-1-1 requested authorization to contract with Solarwinds for software support and maintenance for its network monitoring components for a maximum period of five (5) years. The 9-1-1 Technology Team utilizes Solarwinds to manage their networks, systems, and information technology infrastructure.

A draft resolution authorizing a contract with Solarwinds for a maximum five (5) year term and in an amount not to exceed \$250,000, was attached for Board consideration.

Upon a motion by Judge Kerry Crews (seconded by Councilmember Dave Cornette) and by unanimous vote of all members present, the Board approved the resolution as presented.

INFORMATIONAL ITEMS

Item 7 Quarterly Financial Report

Norman Marquart presented the Financial Status Report which included 12 months ending September 2022.

Attachment B

Item 8 Director's Report

Board of Managers Appointments – Every year, one half of the Board seats are up for appointment/reappointment. Member seats requiring appointment/reappointment were discussed and

those appointments should be made prior to the March 8, 2023, meeting. Jessie Shadowens-James will reach out to the members and the Judge/Mayor responsible for the appointment.

Judge Hal Richards' Retirement – Christy recognized Judge Hal Richards for his upcoming retirement and thanked him for all the years he has been a champion for NCT9-1-1.

NG9-1-1 Grant Fund Update – Christy presented an update on the grant progress including the reimbursement process.

Culture Champion – David Lindsey was selected as the fourth quarter Culture Champion. David demonstrated innovation by creating multiple scripts that allow the GIS team to function smoothly. He also voluntarily helps guide and train new employees on his team.

Attachment C

Accomplishments and Achievements – NCT9-1-1 accomplishments and achievements were reviewed for the period September 2022 – November 2022.

Attachment D

Quarterly Reporting – Quarterly reporting for the previous quarter was included for review.

Attachment E

Attendance – Attendance from the previous Board meetings was included for review.

Attachment F

OTHER BUSINESS

Upon a motion by Judge Kerry Crews (seconded by Commissioner Randy Stinson) and by unanimous vote of all members present, the meeting was adjourned at 1:08 PM.