

Board of Managers
Meeting

December 13, 2023



North Central Texas Emergency
Communications District





Item 1: Approval of September 13, 2023, Minutes

Item 2: Resolution Authorizing a Contract with General Datatech, LP (GDT) for Capital Network Gear

- ITB #2024-008
- General Datatech, LP (GDT)
- NTE \$1,600,000
- Utilizes grant funding



Item 3: Resolution Authorizing a Contract with Maxar Technologies for 2D Aerial/Satellite Imagery

- RFP # 2024-012
- Maxar Technologies
- Maximum three (3) years; NTE \$800,000
- Utilizes grant funding



Item 4: Resolution Authorizing a Contract with Michael Baker International (Datamark) for Regional Geospatial Data Quality Control Managed Services

- (Cooperative) HGAC #EC07-23
- Datamark
- NTE \$100,000



Item 5: Resolution Authorizing a Contract with RapidDeploy Inc. for Dispatch Mapping

- (Cooperative) SHARE #2020-052
- Maximum six (6) years
- NTE \$2,250,000

Item 6: Resolution Authorizing a Contract with RapidDeploy Inc. for Data Analytics and Reporting

- (Cooperative) SHARE #2020-052
- Maximum ten (10) years
- NTE \$2,200,000
- Updated resolution has been provided

Item 7: Resolution Recommending Approval of Staff Travel Outside of North America

- International staff travel requires NCTCOG Board approval.
- Seeking recommendation to approve travel to European Emergency Number Association (EENA) Meeting in Spain April 2024



Item 8: September 2023 Financial Status Report - Background

- September represents twelve (12) months of fiscal year 2023.
- Budget represents approved fiscal year 2023 budget.
- Preliminary fiscal year 2023 results. Final audited statements to be presented in March 2024.



Item 8: September 2023 Financial Status Report - Summary

- Revenues total \$12.1 million or 108% of the twelve (12) month budget.
- Expenses total \$9.7 million or 86% of the twelve (12) month budget.



Item 8: September 2023 Financial Status Report - Revenue

- Revenues totaled \$12.1 million for the twelve (12) months or 108% of budget.
 - Wireless revenue totaled 107% of budget for the twelve (12) months totaling \$10.3 million.
 - Landline revenue totaled 97% of budget for the twelve (12) months totaling \$1.6 million
 - Other revenue totaled 3,333% of budget for the twelve (12) months totaling \$233 thousand.
 - ❖ Interest income was not part of the FY 2023 budget due to low amounts in prior year. Interest for the twelve months totaled \$227 thousand.

Item 8: September 2023 Financial Status Report - Expenses

- Expenses totaled \$9.7 million for the twelve (12) months or 86% of budget.
 - Staff costs totaled \$4.7 million for the twelve (12) months or 86% of budget.
 - ❖ Below target due to one (1) unfilled staff positions.
 - ❖ Travel below budget for the twelve (12) months. Travel budget increased in fiscal year 2023. Expenses increased as the year progressed.
 - Fiscal Agent support totaled \$364,000 or 89% of budget
 - Cost of Operations totaled \$4.6 million or 86% of budget
 - Capital Expenditures totaled \$7 thousand for 9% of budget
 - ❖ Primarily due to capital costs paid with grant funding.



Item 8: September 2023 Financial Status Report – NG9-1-1 Grant

- Revenue and expenses total \$2.1 million
- Grant accepted at September 2022 Board meeting.
- Grant continues until December 2026
- Capital replacement fund balance to “back stop” expenses until reimbursed by CSEC (as authorized by Board in FY 2023 Budget).

Item 8: September 2023 Financial Status Report – Next Steps

- Deliver and present final audited fiscal year 2023 financial report during the March 2024 meeting.
- Present financial status reports throughout the year for operating and grant results
- Answer any questions today

Item : 9 Next Generation Core Services Update



Item 10: Director's Report

- **New and Returning Board Members**
 - Commissioner Darrell Hale – Collin County
 - Councilmember Dr. Jene' Butler – City of Murphy
- **Legislative and Funding Updates**
- **Meeting Dates for 2024**

If we keep the current cadence (second Wednesday of March, June, September, December):

- March 13, 2024; June 12, 2024; September 11, 2024; December 11, 2024
- Once approved, Hilaria Perez will send out calendar invites.



Item 10: Director's Report

- **Positions up for appointment/reappointment**

Board terms are two years and ½ of the Board is up for appointment/reappointment each year.

Appointments should be made prior to the March 2024 meeting and must be made by the County Judge (for counties) or the Mayor (for cities). Each county/city may have its own requirements, but for NCT9-1-1, an email appointment is sufficient.

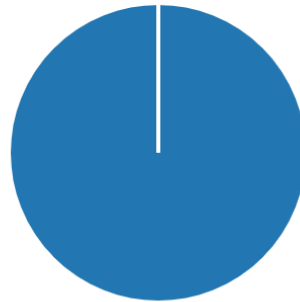
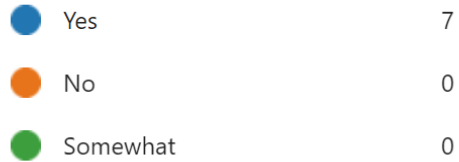
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|---------------------|-------------------------|
| 1. City of Murphy | 6. Parker County |
| 2. Hunt County | 7. Navarro County |
| 3. Hood County | 8. Ellis County |
| 4. City of McKinney | 9. Dallas County Cities |
| 5. City of Prosper | |

Item 10: Director's Report

Satisfaction Survey

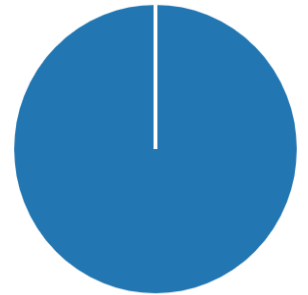
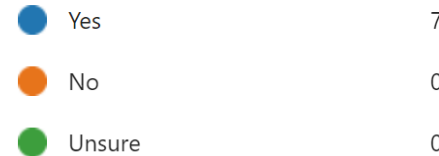
2. Do you understand your role as a Board member?

[More Details](#)



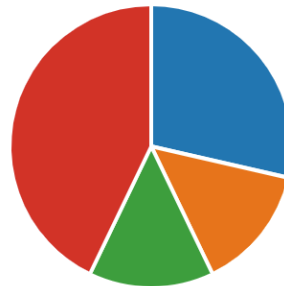
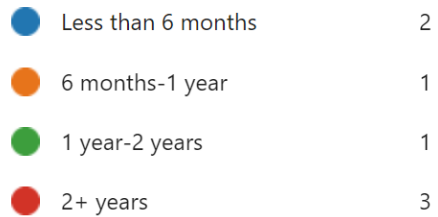
5. Are you being notified in a timely manner about upcoming Board meetings?

[More Details](#)



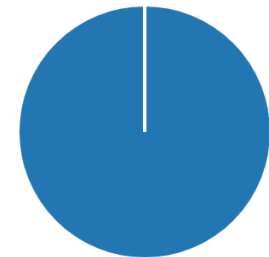
4. How long have you served on NCT9-1-1's Board of Managers?

[More Details](#)



7. Are you receiving clear and concise background information prior to Board meetings that helps you to understand and evaluate Board Agenda items?

[More Details](#)



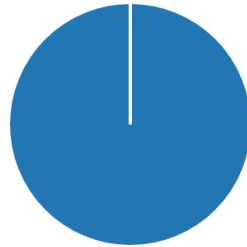
Item 10: Director's Report

Satisfaction Survey Continued

9. Are Board meetings conducted in a manner that ensures open communication, meaningful participation, and timely resolution of issues?

[More Details](#)

● Yes	7
● No	0
● Unsure	0



Do you face any challenges in your role on the Board?

- Distance and time with a very full schedule.
- Distance

Do you have any suggestions for how to improve the functionality of the Board and/or increase Board engagement?

- Virtual meeting option
- Printed agendas (full packet upon request)
- Opportunities to build comradery
- Sharing good things NCT9-1-1 is doing via social media
- Options for approval of items in between meetings

11. How would you rate the Board's effectiveness?

[More Details](#)

● Excellent	5
● Good	2
● Fair	0
● Poor	0
● Very poor	0



Item 10: Director's Report

- **Culture Champion- Attachment C**
- **Accomplishments- Attachment D**
- **Quarterly Reporting/Interruption Report- Attachment E**
- **Board Attendance- Attachment F**
- **Next Meeting- TBD**

**4th Quarter 2023
Culture Champion
Lauren Christy**



HEART



COURAGE



ATTITUDE